

From: [Wilmot, Marshall](#)
To: [Edwards Wilson, Jamie](#)
Subject: Re: Follow-Up on Case Review and Outstanding Tasks
Date: Monday, December 1, 2025 10:45:04 AM
Attachments: [Outlook-42avdsae.png](#)
[image.png](#)
[Outlook-bu4kqetx.png](#)
[Outlook-dbh1hpat.png](#)

Once she's updated it, I'll ping Jeff and loop Sherry in that email.

~ Marshall

From: Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>
Sent: Monday, December 1, 2025 10:41 AM
To: Wilmot, Marshall <marshall.wilmot@azahcccs.gov>
Subject: Re: Follow-Up on Case Review and Outstanding Tasks

Cassie's needs to update for 11/24 & 12/1

But between 11/10 & 11/17 it only dropped 8

 [Return Save file master.xlsx](#)



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From: Wilmot, Marshall <marshall.wilmot@azahcccs.gov>
Sent: Monday, December 1, 2025 10:25 AM
To: Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>
Subject: Re: Follow-Up on Case Review and Outstanding Tasks

Is there data for weeks after 11/10?

~ Marshall

From: Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>
Sent: Monday, December 1, 2025 9:39 AM
To: Wilmot, Marshall <marshall.wilmot@azahcccs.gov>
Subject: Fw: Follow-Up on Case Review and Outstanding Tasks

Communication regarding the CMS- **State Obligations for Verifying Citizenship and Immigration Status**



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From: Kelly Fernau <kfernau@azdes.gov>
Sent: Monday, November 3, 2025 3:16 PM
To: Pare, Jesse <jesse.pare@azahcccs.gov>
Cc: Dennis, Patty <Patty.Dennis@azahcccs.gov>; Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>; Sherry Ebanks <sebanks@azdes.gov>
Subject: Re: Follow-Up on Case Review and Outstanding Tasks

Hello Jesse

The list was first sent to me to review the SAVE info we may have in other areas outside of HEAplus and update the list. Upon initial review, it was discovered that there were more identity issues (name does not match DOB etc) than actual SAVE info needed. We did meet to discuss the ask of this report and it was told to me I just needed to identify the ones with info DBME had regarding the SAVE info that was needed to run and return the correct match. I was then sent an updated list to review that had the identity issues removed which turned out was not the case. When I reached out I was informed I needed to correct the identity issues and I informed the team that this would be a huge task and there are competing priorities within my daily tasks and I would work the list as I could. **I am the only one working this list as previously stated and with the Payment Error Rate being the focus on DBME right now we have limited resources to be able to dedicate to this list.**

It would be greatly appreciated if AHCCCS had any staff that were able to assist in the corrections of these identity issue cases.

Thank you

Kelly Fernau, CPM
Assistant Bureau Chief
FAA Customer Care Center
Division of Benefits and Medical Eligibility
Department of Economic Security

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On Mon, Nov 3, 2025 at 2:57 PM Pare, Jesse <jesse.pare@azahcccs.gov> wrote:

Hi Kelly,
I noticed today that there has not appeared to be much movement in the last few weeks. What can AHCCCS do to help?
Also, can you tell me how many people at DES are working on these cases?

	10/14/2025	10/20/2025	10/27/2025	11/3/2025	11/10/2025	11/17/2025	11/24/2025	12/1/2025	12/8/2025	12/15/2025
Total cases manually submitted to the SAVE bulk upload tool	1,912	1,912	1,912	1,912	1,912	1,912	1,912	1,912	1,912	1,912
Reevaluated and confirmed by the SAVE bulk tool	1,220	1,220	1,251	1,251						
Reevaluated and confirmed by State staff using a CMS approved source	62	62	62	62						
Pending worker review	630	630	599	599						
Total discontinued for failure to respond to the RFI as of 10/31/2025										
Total moved from full to federal emergency services 10/31/2025										

From: Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>
Sent: Monday, November 3, 2025 2:53 PM
To: Pare, Jesse <jesse.pare@azahcccs.gov>
Subject: Fw: Follow-Up on Case Review and Outstanding Tasks



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From: Kelly Fernau <kfernau@azdes.gov>
Sent: Monday, October 20, 2025 12:48 PM
To: Olivares, Cassandra <Cassandra.Olivares@azahcccs.gov>
Cc: Clements, Adam <adam.clements@azahcccs.gov>; Edwards Wilson, Jamie <Jamie.EdwardsWilson@azahcccs.gov>
Subject: Re: Follow-Up on Case Review and Outstanding Tasks

Good Afternoon Cassandra
I created a copy for myself to work from and I failed to update your report. I will update it now and ensure I keep it updated. It will take longer than anticipated due to having to make all the corrections as asked and doing this in between other work priorities.

Thank you

Kelly Fernau, CPM
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On Mon, Oct 20, 2025 at 6:54 AM Olivares, Cassandra <Cassandra.Olivares@azahcccs.gov> wrote:

Good morning, Kelly,
I am just checking in on the save file progress. The workbook has to be updated by Friday end of day every week so I can report the numbers to administrators on Monday morning.



Cassandra Olivares
PROJECT COORDINATOR
AHCCCS

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