



California Children's Services Due Process Toolkit

Addendum A

Acronym list

Flowchart — CCS First Level Appeal: All CCS Beneficiaries

Flowchart — Appeals For CCS Beneficiaries With Medi-Cal

Flowchart — State Fair Hearings: CCS & Medi-Cal

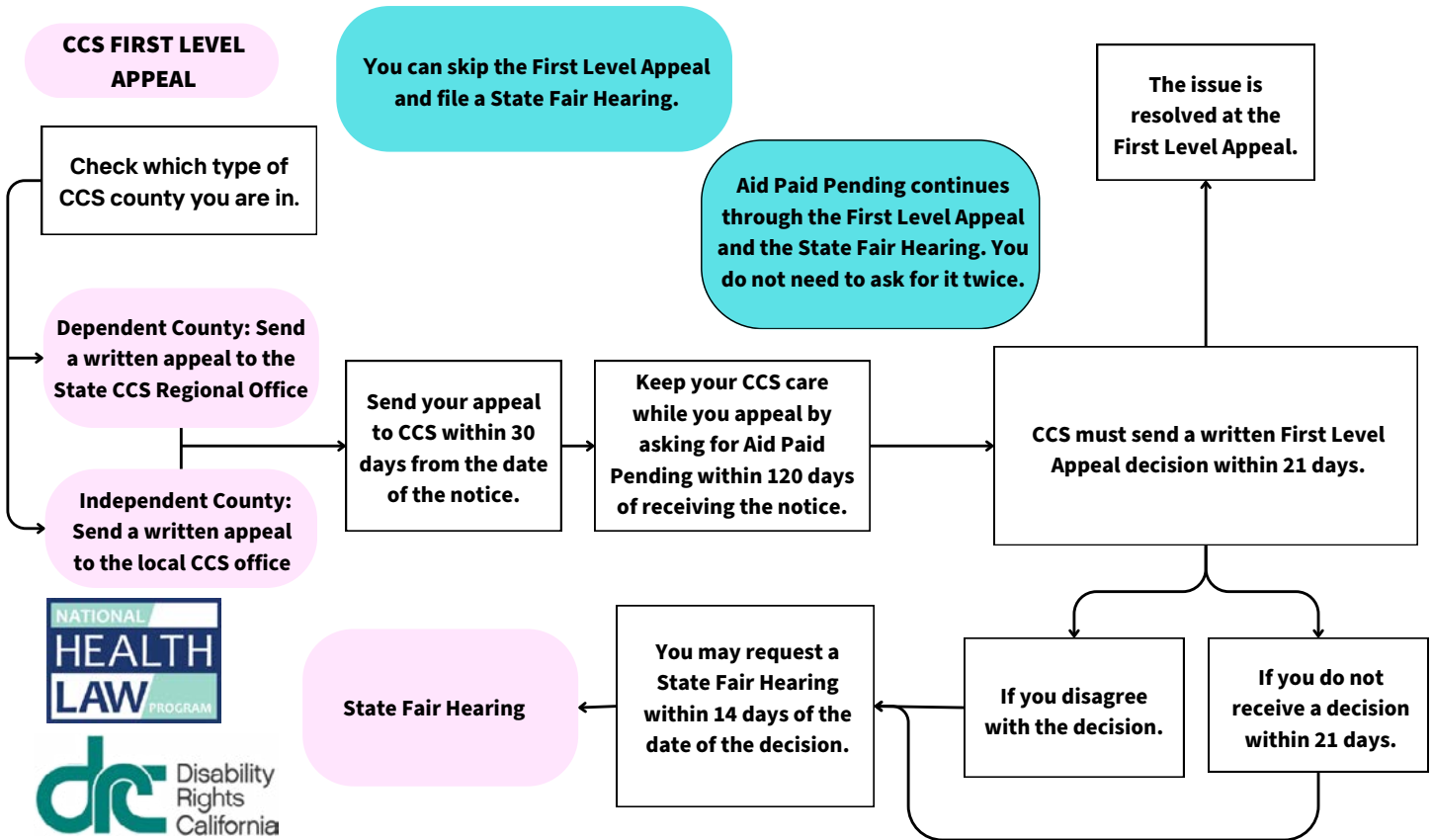
Addendum A

Acronym list:

ACMS – Appeals Case Management System
ALJ – Administrative Law Judge
APP – Aid Paid Pending
CCS – California Children’s Services
CDSS – California Department of Social Services
DHCS – Department of Health Care Services
DME – Durable Medical Equipment
ISCD – Integrated Systems of Care Division
MCP - Managed Care Plan
MTP – Medical Therapy Program
NOA – Notice of Action
PDN - Private Duty Nursing
SAR - Service Authorization Request
TAR – Treatment Authorization Request
WCM – Whole Child Model

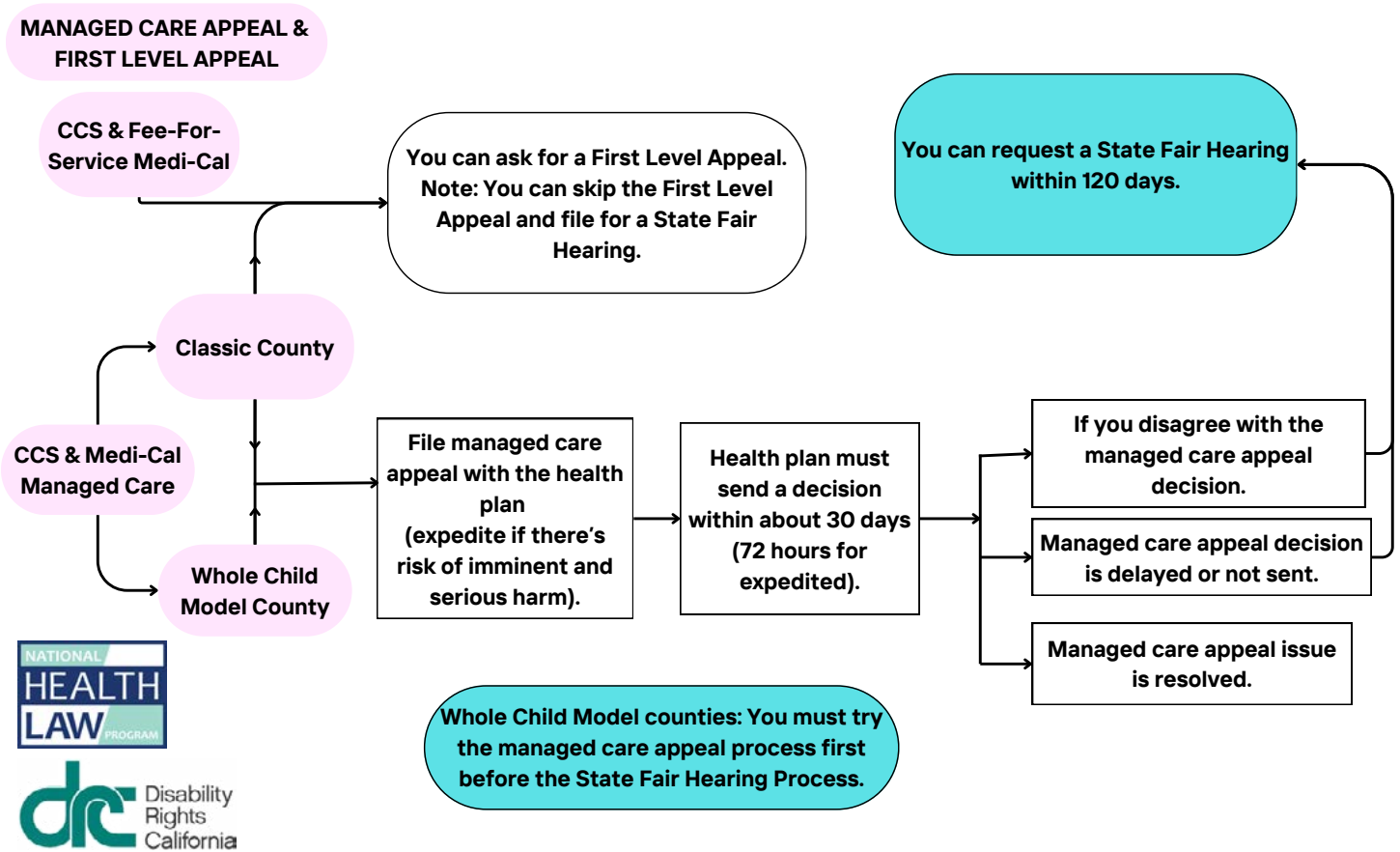
CCS FIRST LEVEL APPEAL: ALL CCS BENEFICIARIES*

Follow the appeals process when new or existing CCS services or supplies are reduced or denied, when approved services are delayed, when CCS applications are denied, or when enrollment in the CCS program is terminated. ***Note:** CCS beneficiaries with Medi-Cal in Whole Child Model counties do not go through the First Level Appeal.



APPEALS FOR CCS BENEFICIARIES WITH MEDI-CAL

Follow the appeals process when new or existing CCS services or supplies are reduced or denied, when approved services are delayed, when CCS applications are denied, or when enrollment in the CCS program is terminated. **Note:** See the First Level Appeal flow chart and the Appeals & Hearings Section in the toolkit to learn more about the process.



STATE FAIR HEARINGS: CCS & MEDI-CAL

You have the right to a State Fair Hearing if you disagree with a decision by CCS and/or by Medi-Cal.

Note: All State Fair Hearings are requested through the CA Department of Social Services (CDSS) State Hearings Division (SHD).

