

COVID-19 Continuous Coverage & Public Health Emergency (PHE) Unwinding Resources

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FEDERAL AGENCY (CENTERS FOR MEDICARE & MEDICAID SERVICES) KEY RESOURCES

1. CMS CONTINUOUS COVERAGE UNWINDING GUIDANCE

SHO #24-002 RE: Continuation of Certain Medicaid and CHIP Eligibility Processing Data Reporting (May 30, 2024)

https://www.medicaid.gov/federal-policy-guidance/downloads/sho24002.pdf

Informational Bulletin: Ensuring Timely and Accurate Medicaid and CHIP Eligibility Determinations at Application (May 9, 2024)

https://www.medicaid.gov/federal-policy-guidance/downloads/cib050924.pdf

Informational Bulletin: Extension of Temporary Unwinding Related Flexibilities (May 9, 2024)

https://www.medicaid.gov/federal-policy-guidance/downloads/cib050924-e14.pdf

Informational Bulletin: Conducting Medicaid and CHIP Renewals During the Unwinding Period and Beyond: Essential Reminders (March 15, 2024) https://www.medicaid.gov/sites/default/files/2024-03/cib03152024.pdf

Slide Deck: Illustrative Examples of Processes Not Permitted Under Medicaid and CHIP Renewal Requirements (March 15, 2024)

https://www.medicaid.gov/sites/default/files/2024-03/pro-renewal-pract-slides.pdf

Informational Bulletin: Ensuring Eligible Children Maintain Medicaid and Children's Health Insurance Program Coverage (December 18, 2023)

https://www.medicaid.gov/sites/default/files/2023-12/cib12182023.pdf

Frequently Asked Questions to Support the Return to Normal Eligibility Operations: Transitional Medical Assistance and Medical Support (November 22, 2023) https://www.medicaid.gov/sites/default/files/2023-11/faq11222023 508.pdf

FMAP Reduction for Failure to Meet Reporting Requirements under Section 1902(tt)(1) of the Social Security Act FAQs for State Medicaid and CHIP Agencies (June 30, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/fmap-rdctn-repot-medcid-chipagncs-06302023.pdf

Letter to U.S. Governors from HHS Secretary Xavier Becerra on Medicaid Redeterminations (June 12, 2023)

https://www.hhs.gov/about/news/2023/06/12/letter-us-governors-from-hhs-secretary-xavier-becerra-medicaid-redeterminations.html

End of the Medicaid Continuous Enrollment Condition Frequently Asked Questions for State Medicaid and CHIP Agencies (May 12, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/caa-2023-unwinding-faqs-05122023.pdf

Letter to State Health Officials from HHS Office for Civil Rights on Ensuring Language Access for LEP Individuals and Effective Communication for Individuals with Disabilities During the Unwinding (April 4, 2023)

https://www.hhs.gov/sites/default/files/medicaid-unwinding-letter.pdf

SHO #23-002 RE: Medicaid Continuous Enrollment Condition Changes, Conditions for Receiving the FFCRA Temporary FMAP Increase, Reporting Requirements, and Enforcement Provisions in the Consolidated Appropriations Act, 2023 (January 27, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/sho23002.pdf

Informational Bulletin: Medicaid Continuous Enrollment Requirement Provisions in the Consolidated Appropriations Act, 2023 (January 5, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/cib010523.pdf

COVID-19 Public Health Emergency Unwinding Frequently Asked Questions for State Medicaid and CHIP Agencies (October 17, 2022)

https://www.medicaid.gov/federal-policy-guidance/downloads/covid-19-unwinding-faqs-oct-2022.pdf

Ending Coverage in the Optional COVID-19 Group (October 2022)

https://www.medicaid.gov/resources-for-states/downloads/ending-covrg-optnl-covid-grp-guidance.pdf

SHO #22-001 RE: Promoting Continuity of Coverage and Distributing Eligibility and Enrollment Workload in Medicaid, the Children's Health Insurance Program (CHIP), and Basic Health Program (BHP) Upon Conclusion of the COVID-19 Public Health Emergency (March 3, 2022)

https://www.medicaid.gov/federal-policy-guidance/downloads/sho22001.pdf

SHO #21-002 RE: Updated Guidance Related to Planning for the Resumption of Normal State Medicaid, Children's Health Insurance Program (CHIP), and Basic Health Program (BHP) Operations Upon Conclusion of the COVID-19 Public Health Emergency (August 13, 2021)

https://www.medicaid.gov/federal-policy-guidance/downloads/sho-21-002.pdf

Informational Bulletin: Medicaid and Children's Health Insurance Program (CHIP) Renewal Requirements (December 4, 2020)

https://www.medicaid.gov/federal-policy-guidance/downloads/cib120420.pdf

2. CMS PHE FLEXIBILITIES GUIDANCE

SMD #23-004 RE: Extension of 1915(c) Home and Community-Based Waiver Appendix K Expiration Dates (August 2, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/smd23004.pdf

Informational Bulletin: End of the COVID-19 Public Health Emergency (PHE) and the COVID-19 National Emergency and Implications for Medicaid and the Children's Health Insurance Program (CHIP) (May 8, 2023)

https://www.medicaid.gov/state-resource-center/downloads/cib050823.pdf

Frequently Asked Questions: CMS Waivers, Flexibilities, and the End of the COVID-19 Public Health Emergency (April 26, 2023)

https://www.cms.gov/files/document/frequently-asked-questions-cms-waivers-flexibilities-and-end-covid-19-public-health-emergency.pdf

What Do I Need to Know? CMS Waivers, Flexibilities, and the Transition Forward from the COVID-19 Public Health Emergency (February 27, 2023)

https://www.cms.gov/files/document/what-do-i-need-know-cms-waivers-flexibilities-and-transition-forward-covid-19-public-health.pdf

COVID-19 Frequently Asked Questions (FAQs) for State Medicaid and Children's Health Insurance Program (CHIP) Agencies (Updated January 6, 2021)

https://www.medicaid.gov/state-resource-center/downloads/covid-19-fags.pdf

SHO #20-004 RE: Planning for the Resumption of Normal State Medicaid, Children's Health Insurance Program (CHIP), and Basic Health Program (BHP) Operations Upon Conclusion of the COVID-19 Public Health Emergency (December 22, 2020)

https://www.medicaid.gov/federal-policy-guidance/downloads/sho20004.pdf

3. CMS PLANNING TOOLS & TEMPLATES

Scheduled State Timelines for Completing Unwinding-Related Renewals: Preliminary Analysis as of May 2024 (May 31, 2024)

https://www.medicaid.gov/resources-for-states/downloads/sst-cmpltng-unwndng-rnwls-prlmnry-anlys-05312024.pdf

Anticipated 2023 State Timelines for Initiating Unwinding-Related Renewals (June 30, 2023)

https://www.medicaid.gov/resources-for-states/downloads/ant-2023-time-init-unwin-reltd-ren-06292023.pdf

The Road to Unwinding: Key Dates and Activities for States — 60 Day Notice Timeline for States

https://www.medicaid.gov/federal-policy-guidance/downloads/60-day-notice-timeline-final.pdf

Top 10 Fundamental Actions to Prepare for Unwinding and Resources to Support State Efforts (June 2022)

https://www.medicaid.gov/resources-for-states/downloads/top-10-fundamental-actions-to-prepare-for-unwinding-and-resources-to-support-state-efforts.pdf

Medicaid and Children's Health Insurance Program Return to Normal Operations: Eligibility and Enrollment Pending Actions Resolution Planning Tool — Version 2.0 (March 2022)

https://www.medicaid.gov/resources-for-states/downloads/medicaid-chip-covid19-health-emergency-eligibility-enrollment-pending-actions-resolution-planning-tool.docx

Risk Assessment Tool for Evaluating COVID-19 Flexibilities and Waivers (July 15, 2021)

https://www.medicaid.gov/state-resource-center/downloads/risk-assessment-tool-webinar.pdf

General Transition Planning Tool for Restoring Regular Medicaid and Children's Health Insurance Program Operations after Conclusion of the Coronavirus Disease 2019 Public Health Emergency (January 15, 2021)

https://www.medicaid.gov/resources-for-states/downloads/general-transition-planning-tool-restoring-regular-medicaid-chip-operations-conclusion-covid19-health-emergency.docx

Program Integrity Considerations for Restoring State Medicaid and CHIP Operations Upon Conclusion of the COVID-19 Public Health Emergency: Risk Assessment Template

https://www.medicaid.gov/state-resource-center/downloads/risk-assessment-template.docx

4. CMS BEST PRACTICES & STRATEGIES TO MAINTAIN COVERAGE

Slide Deck: Ensuring Timely and Accurate Medicaid and CHIP Eligibility Determinations at Application (May 9, 2024)

https://www.medicaid.gov/medicaid/eligibility/downloads/eligibility-app-timelines-slide-deck.pdf

Overview of Strategic Approaches to Engaging Managed Care Plans to Maximize Continuity of Coverage as States Resume Normal Eligibility and Enrollment Operations (Updated March 2024)

https://www.medicaid.gov/resources-for-states/downloads/health-plan-strategy.pdf

Slide Deck: Transitioning Individuals Within Medicaid Eligibility Groups and Between Medicaid and CHIP at Renewal (December 18, 2023)

https://www.medicaid.gov/media/167446

Notice Considerations for Conducting Medicaid & CHIP Renewals at the Individual Level (November 7, 2023)

https://www.medicaid.gov/sites/default/files/2023-11/individual-lvl-renewal-notices.pdf

Scenarios: The Intersection of Continuous Eligibility and Individual Level Renewal Processes (October 18, 2023)

https://www.medicaid.gov/sites/default/files/2023-10/int-contin-elig-indiv-lvl-renew-process.pdf

Presentation: Strategies to Keep Children and Families Covered During Unwinding (August 11, 2023)

https://www.medicaid.gov/media/161646

Disability and Language Accessibility Requirements in Medicaid and CHIP (February 21, 2023)

https://www.medicaid.gov/resources-for-states/downloads/accessibility-unwinding-slides.pdf

Supporting Seamless Coverage Transitions for Children Moving Between Medicaid and CHIP in Separate CHIP States (December 12, 2022)

https://www.medicaid.gov/resources-for-states/downloads/supporting-medicaid-chip-transitions.pdf

Preparing for the End of the COVID-19 Public Health Emergency: Opportunities to Support Medicaid and SNAP Unwinding Efforts (November 3, 2022)

https://www.medicaid.gov/resources-for-states/downloads/covid19-phe-end-prep-11032022.pdf

Ex Parte Renewal: Strategies to Maximize Automation, Increase Renewal Rates, and Support Unwinding Efforts (October 20, 2022)

https://www.medicaid.gov/resources-for-states/downloads/ex-parte-renewal-102022.pdf

Opportunities to Support Unwinding Efforts for States with Integrated Eligibility Systems and/or Workforces (September 2022)

https://www.medicaid.gov/resources-for-states/downloads/opp-unwind-eff-st-integ-elig-sys-workforce.pdf

Strengthening Tribal and State Partnerships to Prepare for Unwinding (August 18, 2022)

https://www.medicaid.gov/resources-for-states/downloads/strengthening-tribal-partner-to-prepare-unwinding-081822.pdf

Creating a Roadmap for the End of the COVID-19 Public Health Emergency (August 18, 2022)

https://www.cms.gov/blog/creating-roadmap-end-covid-19-public-health-emergency

Health Care System Resiliency Fact Sheet (CMS, August 2022)

https://www.cms.gov/files/document/health-care-system-resiliency-fact-sheet.pdf

Eligibility & Enrollment Processing for Medicaid, CHIP, and BHP During COVID-19 Public Health Emergency Unwinding: Key Requirements for Compliance (CMS, May 17, 2022)

https://www.medicaid.gov/resources-for-states/downloads/eligibility-enrollment-rules.pdf

Preparing for the End of the COVID-19 Public Health Emergency: What Partners Need to Know About Medicaid and CHIP Coverage (May 2022)

https://www.medicaid.gov/resources-for-states/downloads/unwinding-webinar-05252022.pdf

Medicaid and CHIP Unwinding Planning Efforts: Summary of Best & Promising State Practices from CMS/State Discussions (April 2022)

https://www.medicaid.gov/resources-for-states/downloads/state-unwinding-best-practices.pdf

Strategic Approaches to Support State Fair Hearings as States Resume Normal Eligibility and Enrollment Operations After the COVID-19 PHE (April 2022) https://www.medicaid.gov/resources-for-states/downloads/strat-apps-state-fair-hearings.pdf

Consumer Research on Unwinding Phase I: Preventing Churn (March 2022) https://www.medicaid.gov/sites/default/files/2022-03/Consumer%20Research%20on%20Unwinding%20Phase%20I 508.pdf

Strategies States and the U.S. Territories Can Adopt to Maintain Coverage of Eligible Individuals as They Return to Normal Operations (November 2021) https://www.medicaid.gov/state-resource-center/downloads/strategies-for-covrg-of-indiv.pdf

Connecting Kids to Coverage: State Outreach, Enrollment and Retention Strategies (November 2021)

https://www.medicaid.gov/state-resource-center/downloads/kids-coverg-outreach-enrolmnt-retention-strategies.pdf

Ensuring Continuity of Coverage and Preventing Inappropriate Terminations for Eligible Medicaid and CHIP Beneficiaries: Part 2 (August 2021)

https://www.medicaid.gov/state-resource-center/downloads/mac-learning-collaboratives/ensrng-contnty-cvrg-prvntng-inprprte-trmntns-part-2.pdf

Ensuring Continuity of Coverage and Preventing Inappropriate Terminations for Eligible Medicaid and CHIP Beneficiaries: Part 1 (July 2021)

https://www.medicaid.gov/state-resource-center/downloads/mac-learning-collaboratives/ensrng-contnty-cvrg-prvntng-inprprte-trmntns-part-1.pdf

5. CMS OVERSIGHT & MONITORING RESOURCES

HHS Secretary Letter to Nine States with Highest Numbers and Rates of Child Disenrollment (December 18, 2023)

- AR: https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-ar-governor.pdf
- **FL:** https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-fl-governor.pdf
- **GA:** https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-ga-governor.pdf
- ID: https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-id-governor.pdf
- MT: https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-mt-governor.pdf
- NH: https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-nh-governor.pdf
- OH: https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-oh-governor.pdf
- **SD:** https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-sd-governor.pdf
- **TX:** https://www.hhs.gov/sites/default/files/sec-becerras-letter-to-tx-governor.pdf

Preliminary Overview of State Assessments Regarding Compliance with Medicaid and CHIP Automatic Renewal Requirements at the Individual Level (September 21, 2023)

https://www.medicaid.gov/sites/default/files/2023-09/state-asesment-compliance-auto-renreq 0.pdf

State Letter: Ensuring Compliance with Requirements to Conduct Medicaid and CHIP Renewal Requirements at the Individual Level (August 30, 2023)

https://www.medicaid.gov/sites/default/files/2023-08/state-ltr-ensuring-renewal-compliance.pdf

Mitigation Plan Template for Ex Parte Renewal Compliance Issues (August 30, 2023)

https://www.medicaid.gov/sites/default/files/2023-08/ex-parte-renewal-miti-plan-template.pdf

CMS State Data Letters with May 2023 Metrics (August 2023)

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/state-letters/index.html

Fact Sheet: Monitoring, Oversight, and Assistance to Improve State Systems and Ensure States Meet Federal Requirements (July 2023)

https://www.medicaid.gov/resources-for-states/downloads/renewals-for-monitoring-state-systems.pdf

Summary of State Mitigation Strategies for Complying with Medicaid Renewal Requirements (July 2023)

https://www.medicaid.gov/resources-for-states/downloads/sum-st-mit-strat-comply-medi-renew-req.pdf

Resources to Support State Implementation of Renewal Mitigation Strategies (March 23, 2023)

https://www.medicaid.gov/resources-for-states/downloads/support-resources-state-imp-rms.pdf

6. CMS COMPUTER & ELIGIBILITY SYSTEMS RESOURCES

System Readiness Artifacts: A Refresher on Medicaid Enterprise Systems Artifacts for Unwinding (January 6, 2023)

https://www.medicaid.gov/resources-for-states/downloads/systems-readiness-art-refresher.pdf

Improving Efficiency and Beneficiary/Staff Experience Through Improved Renewal Automation For Unwinding (December 2, 2022)

https://www.medicaid.gov/resources-for-states/downloads/system-automation-resource-guide.pdf

Resources to Support System and Logic Testing for Unwinding when the PHE Ends (September 2022)

https://www.medicaid.gov/resources-for-states/downloads/resources-support-sys-logic-test-unwinding.pdf

7. CMS MEDICAID/MARKETPLACE COORDINATION RESOURCES

Extension of Temporary Special Enrollment Period (SEP) for Consumers Losing Medicaid or Children's Health Insurance Program (CHIP) – Addendum to Frequently Asked Questions (FAQ) (March 28, 2024)

https://www.medicaid.gov/resources-for-states/downloads/extn-sep-cnsmrs-lsg-chip-cvrg-adndm-faq.pdf

State-Based Exchanges (SBE) Priority Metrics: Medicaid/CHIP Continuous Enrollment Condition Unwinding — Overview and Template 1.0 User Guide (May 19, 2023)

https://www.medicaid.gov/resources-for-states/downloads/sbe-medicaid-chip-con-unwind-metrics-reprt-guide.pdf

Medicaid Continuous Enrollment Condition Marketplace Frequently Asked Questions Companion Resource (May 23, 2023)

https://www.cms.gov/files/document/fags-companion-resource.pdf

Medicaid Continuous Enrollment Condition Unwinding Marketplace Frequently Asked Questions (May 18, 2023)

https://www.cms.gov/files/document/faqs-marketplace-unwinding.pdf

Overview of Federal Marketplace Assister Outreach and Consumer Engagement Strategies (May 18, 2023)

https://www.medicaid.gov/federal-policy-guidance/downloads/overviw-fedrl-marktplc-asistroutrach-consmr-engmnt-stratgs.zip

New Federal Marketplace Reminder Letter Templates in "Loss of Medicaid/CHIP Reminder Letters" section (May 18, 2023)

https://marketplace.cms.gov/applications-and-forms/notices

Temporary Special Enrollment Period (SEP) for Consumers Losing Medicaid or the Children's Health Insurance Program (CHIP) Coverage Due to Unwinding of the Medicaid Continuous Enrollment Condition—Frequently Asked Questions (FAQ) (January 27, 2023)

https://www.cms.gov/technical-assistance-resources/temp-sep-unwinding-faq.pdf

FFM Inbound Account Transfer Matching Functionality: Using State Data to Support Coverage Transitions During the COVID-19 Public Health Emergency Unwinding (August 30, 2022)

https://www.medicaid.gov/resources-for-states/downloads/ffm-ibat-match-function.pdf

Strategies for SBMs to Improve Medicaid to Marketplace Coordination and Maximize Enrollee Transitions at the End of the Continuous Enrollment Requirement (March 16, 2022)

https://www.medicaid.gov/resources-for-states/downloads/sbm-strategies-03162022.pdf

Addressing Medicaid and CHIP Procedural Terminations in States that Operate a State-Based Marketplace with Account Transfers (June 30, 2022)

https://www.medicaid.gov/resources-for-states/downloads/medicaid-chip-procedural-terminations.pdf

Informational Bulletin: Coordination of Eligibility and Enrollment Between Medicaid, CHIP, and the Federally Facilitated Marketplace (July 25, 2016) https://www.medicaid.gov/sites/default/files/federal-policy-quidance/downloads/cib072516.pdf

Technical Resource Guide - Overview: State Medicaid/CHIP Agencies Accepting Federally Facilitated Marketplace Eligibility Decisions

https://www.medicaid.gov/federal-policy-guidance/downloads/ffm-d-trg-overview.pdf

Technical Resource Guide — Operational Implementation: State Medicaid/CHIP Agencies Accepting Federally Facilitated Marketplace Eligibility Decisions https://www.medicaid.gov/federal-policy-guidance/downloads/ffm-d-trg-implementation.pdf

Outbound Account Transfer (AT): Identifying Eligibility Referral Reason and Verification Status

https://www.medicaid.gov/federal-policy-guidance/downloads/ffm-d-trg-outbound-at-identifying-eligibility-referral-reason-verification-status.pdf

8. CMS GENERAL RESOURCES

Partner Resource: Understanding Medicaid Fair Hearings (March 2024) https://www.medicaid.gov/resources-for-states/downloads/mdcid-fair-hrings-prtnr-rsurce.pdf

Available State Strategies to Minimize Terminations for Procedural Reasons During the COVID-19 Unwinding Period: Operational Considerations for Implementation (December 2023)

https://www.medicaid.gov/sites/default/files/2023-12/considerations-for-procedural-termination-strategies.pdf

Infographic: Medicaid Continuous Enrollment Condition Unwinding At-A-Glance (July 2023)

https://www.medicaid.gov/resources-for-states/downloads/unwinding-cont-enroll-condition-infographic.pdf

Available State Strategies to Prevent Procedural Terminations During the COVID-19 Unwinding Period (June 2023)

https://www.medicaid.gov/resources-for-states/downloads/state-strategies-to-prevent-procedural-terminations.pdf

Fact Sheet: Keeping People Covered As States Restart Routine Medicaid Renewals (June 2023)

https://www.medicaid.gov/resources-for-states/downloads/renewals-all-hands-on-deck-fact-sheet.pdf

Fact Sheet: How Can You Take Action (June 2023)

https://www.medicaid.gov/resources-for-states/downloads/renewals-call-to-action.pdf

Fact Sheet: COVID-19 PHE Transition Roadmap (February 9, 2023)

https://www.hhs.gov/about/news/2023/02/09/fact-sheet-covid-19-public-health-emergency-transition-roadmap.html

State Option to Delay Procedural Disenrollments

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/state-option-to-delay-procedural-disenrollments/index.html

COVID-19 PHE Unwinding Section 1902(e)(14)(A) Waiver Approvals

https://www.medicaid.gov/covid-19-phe-unwinding-section-1902e14a-waiver-approvals/index.html

Unwinding and Returning to Regular Operations after COVID-19 (CMS PHE Unwinding Landing Page)

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/index.html

Medicaid and CHIP Renewals Outreach and Educational Resources Landing Page

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/medicaid-and-chip-renewals-outreach-and-educational-resources/index.html

Medicaid and CHIP Continuous Enrollment Unwinding: A Communications Toolkit https://www.medicaid.gov/resources-for-states/downloads/unwinding-comms-toolkit.pdf

HHS Medicaid and CHIP Renewal and Transition Resources for Partners Hub

https://www.hhs.gov/programs/health-insurance/medicaid-chip-renewal-transition-resources-partners/index.html

Training Slides: What is Happening with Medicaid and CHIP Right Now?

https://www.medicaid.gov/media/158931

Medicaid and CHIP Beneficiary Resource Page

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/renew-your-medicaid-or-chip-coverage/index.html

CMS National Stakeholder Calls Page (see the Medicaid and CHIP Continuous Enrollment Unwinding: What to Know and How to Prepare, A Partner Education Monthly Series Section)

https://www.cms.gov/outreach-education/partner-resources/cms-national-stakeholder-calls

General: Coronavirus Disease 2019 (COVID-19) Resources Website

https://www.medicaid.gov/resources-for-states/disaster-response-toolkit/coronavirus-disease-2019-covid-19/index.html

Coronavirus (COVID-19) CMS Partner Resources

https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-resources

CMS Podcast and Transcripts (Medicaid and CHIP All State Calls)

https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts

CMS Partner Tools & Toolkits for Marketplace In-Person Assisters

https://www.cms.gov/marketplace/in-person-assisters/outreach-education/partner-tools-toolkits

9. CMS DATA REPORTING

Data Reporting – Medicaid and CHIP Renewals: Returning to Regular Operations https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-data-reporting/index.html

Unwinding Monthly Data Reports – Medicaid and CHIP CAA Reporting Metrics, National Summary of Renewal Outcomes, Medicaid and CHIP Unwinding Operations Snapshot, Marketplace Medicaid Unwinding Report, Separate CHIP report, Preliminary Medicaid and CHIP Renewal Outcomes

https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/data-reporting/monthly-data-reports/index.html

MAGI Application Processing Time Snapshot Report: October 2023 – December 2023 (May 9, 2024)

https://www.medicaid.gov/state-overviews/downloads/magi-app-process-time-snapshot-rpt-oct-dec-2023.pdf

Medicaid Unwinding Child/Youth Data Snapshot (December 18, 2023) https://www.medicaid.gov/media/167461

Medicaid Unwinding Enrollment Trends Data Snapshot as of September 2023 (December 18, 2023)

https://www.medicaid.gov/media/167466

Medicaid and Children's Health Insurance Program Eligibility and Enrollment Data Specifications for Reporting During Unwinding (Updated October 2023)

https://www.medicaid.gov/sites/default/files/2023-10/unwinding-data-specifications-oct-2023.pdf

Data Overview: Medicaid and CHIP Renewals and Returning to Regular Operations (Last updated September 2023)

https://www.medicaid.gov/resources-for-states/downloads/data-overview-092023.pdf

Medicaid and CHIP Unwinding: Data Sources and Metrics Definitions (July 2023) https://www.medicaid.gov/resources-for-states/downloads/data-sources-and-definitions.pdf

Historic Trends in Medicaid and CHIP Coverage Continuity, Loss, and Churn in 2018 (July 2023)

https://www.medicaid.gov/resources-for-states/downloads/historic-loss-and-churn-07052023.pdf

Medicaid & CHIP Enrollment Data

https://www.medicaid.gov/medicaid/national-medicaid-chip-program-information/medicaid-chip-enrollment-data/index.html

Monthly Medicaid & CHIP Application, Eligibility Determination, and Enrollment Reports & Data

https://www.medicaid.gov/medicaid/national-medicaid-chip-program-information/medicaid-chip-enrollment-data/monthly-medicaid-chip-application-eligibility-determination-and-enrollment-reports-data/index.html

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https://www.medicaid.gov/medicaid/program-information/medicaid-chip-enrollment-data/medicaid-and-chip-enrollment-trend-snapshot/index.html

State Report on Plans for Prioritizing and Distributing Renewals Following the End of the Medicaid Continuous Enrollment Provisions

https://www.medicaid.gov/resources-for-states/downloads/state-renewable-print-only-report.pdf

Unwinding Data Report Template

https://www.medicaid.gov/resources-for-states/downloads/unwinding-data-rprt.xlsx

NCHS Data Linkage – Medicaid Enrollment and Claims Data

https://www.cdc.gov/nchs/data-linkage/medicaid.htm

10. IFR and CARR v. BECERRA LITIGATION

Order Granting Preliminary Injunction

https://storage.courtlistener.com/recap/gov.uscourts.ctd.150769/gov.uscourts.ctd.150769.100 .0.pd

CMS-9912 Interim Final Rule with Comment Factsheet on Updated Policy for Maintaining Medicaid Enrollment during the Public Health Emergency for COVID-19

https://www.medicaid.gov/state-resource-center/downloads/covid-19-tech-factsheet-ifc-433400.pdf

Carr v. Becerra – Preliminary Injunction Implementation Materials

https://healthlaw.org/resource/carr-v-becerra-district-of-connecticut/

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Medicaid; CMS Enforcement of State Compliance with Reporting and Federal Medicaid Renewal Requirements Under Section 1902(tt) of the Social Security Act Interim Final Rule (IFR) (December 6, 2023)

https://www.govinfo.gov/content/pkg/FR-2023-12-06/pdf/2023-26640.pdf

Specific HHS January 14, 2022 notice of PHE Renewal (90 days, expiring on October 13, 2022)

https://aspr.hhs.gov/legal/PHE/Pages/COVID19-14Jan2022.aspx

Notice on the Continuation of the National Emergency Concerning the Coronavirus Disease 2019 (COVID-19) Pandemic (Presidential Action, February 18, 2022) <a href="https://www.whitehouse.gov/briefing-room/presidential-actions/2022/02/18/notice-on-the-continuation-of-the-national-emergency-concerning-the-coronavirus-disease-2019-covid-1

Health and Human Services Agency (HHS) Secretary Initial PHE Declaration https://www.phe.gov/emergency/news/healthactions/phe/Pages/2019-nCoV.aspx

All subsequent HHS PHE declarations

pandemic-2/

https://www.phe.gov/emergency/news/healthactions/phe/Pages/default.aspx

HHS Secretary Letter to State Governors stating HHS will provide states with 60 days' notice prior to termination" of the PHE

https://ccf.georgetown.edu/wp-content/uploads/2021/01/Public-Health-Emergency-Message-to-Governors.pdf

The Families First Coronavirus Response Act: Section 6008 (PUBLIC LAW 116–127—March 18, 2020)

https://www.congress.gov/bill/116th-congress/house-bill/6201/text

Additional Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency Interim Final Rule (IFR) (November 6, 2020)

https://www.govinfo.gov/content/pkg/FR-2020-11-06/pdf/2020-24332.pdf

Federal Declarations and Flexibilities Supporting Medicaid and CHIP COVID-19 Response Efforts Effective and End Dates (SHVS, May 12, 2023)

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Federal Declarations and Flexibilities Supporting Medicaid and CHIP COVID-19 Response Efforts Effective and End Dates (SHVS, July 18, 2022)

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https://www.shvs.org/wp-content/uploads/2022/01/COVID-19-Emergency-Flexibility-Timelines-Product-01.14.2022.pdf

OTHER RESOURCES (NON-CMS)

1. NHeLP UNWINDING RESOURCES

COVID-19 Public Health Emergency and Continuous Coverage Unwinding – Medicaid Eligibility Landing Page (NHeLP)

https://healthlaw.org/unwinding/

Medicaid and CHIP Continuous Coverage Unwinding: Messaging and Outreach Resources (NHeLP)

https://healthlaw.org/resource/medicaid-continuous-coverage-unwinding-messaging-and-outreach-resources/

DOJ and OCR Complaints: Complaints Filed Against Medicaid Programs in DC and Texas (NHeLP, March 12, 2024)

https://healthlaw.org/resource/doj-and-ocr-complaints-complaints-filed-against-medicaid-programs-in-dc-and-texas/

OCR Complaint: Advocates Urge HHS Office for Civil Rights to Stop Colorado Medicaid Cuts, Citing Disabilities Act Violations (NHeLP, February 21, 2024)

https://healthlaw.org/resource/ocr-complaint-advocates-urge-hhs-office-for-civil-rights-to-stop-colorado-medicaid-cuts-citing-disabilities-act-violations/

FTC Complaint: Request for Investigation into Deloitte's Texas Medicaid Eligibility System (NHeLP, January 31, 2024)

https://healthlaw.org/resource/ftc-complaint-request-for-investigation-into-deloittes-texas-medicaid-eligibility-system/

Explainer: FTC Complaint Requests Investigation into Deloitte's Texas Medicaid Eligibility System (NHeLP, January 31, 2024)

https://healthlaw.org/resource/ftc-complaint-requests-investigation-into-deloittes-texas-medicaid-eligibility-system/

Unwinding Call Center Data Shows Ongoing Problems (NHeLP, December 6, 2023) https://healthlaw.org/resource/unwinding-call-center-data-shows-ongoing-problems/

Medicaid Enrollees Challenge Florida's Failure to Provide Due Process During Unwinding (NHeLP, August 24, 2023)

https://healthlaw.org/resource/medicaid-enrollees-challenge-floridas-failure-to-provide-due-process-during-unwinding/

LGBTQ+ Unwinding Fact Sheets for Medi-Cal and Medicaid (NHeLP, August 22, 2023)

https://healthlaw.org/resource/lgbtq-unwinding-fact-sheets-for-medi-cal-and-medicaid/

Medicaid Eligibility Call Centers: Questions for LEP & Disability Access (NHeLP, August 11, 2023)

https://healthlaw.org/resource/medicaid-eligibility-call-centers-questions-for-lep-disability-access/

Recent Filing in Lawsuit Describes Medicaid Unwinding Harms in Tennessee (NHeLP, August 3, 2023)

https://healthlaw.org/resource/recent-filing-in-lawsuit-describes-medicaid-unwinding-harms-in-tennessee/

Medicaid Renewal Tips of the Day: March-June 2023 (NHeLP, July 13, 2023) https://healthlaw.org/resource/medicaid-renewal-tips-of-the-day-march-june-2023/

Trends in State Medicaid Continuous Coverage Unwinding Plans (NHeLP, May 30, 2023)

https://healthlaw.org/resource/trends-in-state-medicaid-continuous-coverage-unwinding-plans/

NHeLP's Automated Decision-Making Principles in Medicaid Continuous Coverage Unwinding (NHeLP, May 16, 2023)

https://healthlaw.org/nhelps-automated-decision-making-principles-in-medicaid-continuous-coverage-unwinding/

Health Coverage Options for Individuals Who Lose Medicaid During the Public Health Emergency Unwinding (NHeLP, May 16, 2023)

https://healthlaw.org/resource/health-coverage-options-for-individuals-who-lose-medicaid-during-the-public-health-emergency-unwinding/

[Video] Issue-Spotting During the Medicaid Unwinding (NHeLP, March 31, 2023)

https://healthlaw.org/resource/video-issue-spotting-during-the-medicaid-unwinding/

Asset Verification During Medicaid Unwinding (NHeLP, March 9, 2023)

https://healthlaw.org/resource/asset-verification-during-medicaid-unwinding/

Protecting People with Disabilities and People with Limited English Proficiency during the Unwinding of the Continuous Coverage Provision (NHeLP, February 19, 2023)

https://healthlaw.org/resource/protecting-people-with-disabilities-and-people-with-limited-english-proficiency-during-the-unwinding-of-the-continuous-coverage-provision/

[Webinar] Unwinding the Medicaid Continuous Coverage Requirements and Red Flags (NHeLP, February 14, 2023)

https://healthlaw.org/resource/webinar-unwinding-medicaid-continuous-coverage-requirements-and-red-flags/

10 Issues for Advocates to Monitor During the Medicaid Continuous Coverage Unwinding (NHeLP, February 6, 2023)

https://healthlaw.org/resource/10-issues-for-advocates-to-monitor-during-the-medicaid-continuous-coverage-unwinding/

Unwinding the COVID-19 Public Health Emergency: Checklist for Redeterminations (NHeLP, Feburary 1, 2023)

https://healthlaw.org/resource/unwinding-the-covid-19-public-health-emergency-checklist-for-redeterminations/

Public Health Emergency – Unwinding: Advocates' Questions for Single State Agencies (NHeLP, available on request)

2. ADVOCACY ORGANIZATIONS UNWINDING RESOURCE & LANDING PAGES

Unwinding Continuous Coverage Landing Page (Georgetown CCF)

https://ccf.georgetown.edu/subtopic/unwinding-phe/

Resources for States on Unwinding the Medicaid Continuous Coverage Requirement Landing Page (SHVS)

https://www.shvs.org/resource/phe-unwinding-resources-for-states/

Ending the Pandemic-Era Medicaid Continuous Coverage Requirement Landing Page (CBPP)

https://www.cbpp.org/research/health/resource-lists/end-of-the-pandemic-era-medicaid-continuous-coverage-requirement

Protect Health Care for Immigrant Families: Medicaid Unwinding (Protecting Immigrant Families Coalition)

https://pifcoalition.org/medicaid

Medicaid Unwinding Landing Page (UnidosUS)

https://unidosus.org/issues/health/aca-open-enrollment/medicaid-unwinding/

Unwinding Resources (Georgetown CCF, April 1, 2023)

https://ccf.georgetown.edu/2023/04/01/unwinding-resources/

3. UNWINDING TRACKERS & DATA REPORTING

Medicaid Enrollment and Unwinding Tracker (KFF, last updated June 4, 2024) https://www.kff.org/medicaid/issue-brief/medicaid-enrollment-and-unwinding-tracker/

Unwinding Watch: Tracking Medicaid Coverage as Pandemic Protections End (CBPP, last updated June 4, 2024)

https://www.cbpp.org/research/health/unwinding-watch-tracking-medicaid-coverage-as-pandemic-protections-end

Child Medicaid Disenrollment Data Shows Wide Variation in State Performance as Continuous Coverage Pandemic Protections Lifted (Georgetown CCF, May 2, 2024)

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How Many Children are Losing Medicaid? (Georgetown CCF, last updated May 2024)

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KFF Survey of Medicaid Unwinding (KFF, April 12, 2024)

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2023-2024 Redetermination Survey Findings 4 of 4: Capturing the Impact of Redetermination (Institute for Medicaid Innovation, April 2024)

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How Many People are Applying or Reapplying for Medicaid? (Georgetown CCF, last updated February 2024)

https://ccf.georgetown.edu/2024/01/26/medicaid-application-data/

Halfway Through the Medicaid Unwinding: What Do the Data Show? (KFF, January 30, 2024)

https://www.kff.org/policy-watch/halfway-through-the-medicaid-unwinding-what-do-the-data-show/

States' Reporting of Medicaid Unwinding Reinstatement Data (SHADAC, January 17, 2024)

https://www.shvs.org/states-reporting-of-medicaid-unwinding-reinstatement-data/

State Reporting to Monitor the Unwinding of the Medicaid Continuous Coverage Requirement (SHADAC, January 11, 2024)

https://www.shvs.org/state-dashboards-to-monitor-the-unwinding-of-the-medicaid-continuous-coverage-requirement/

State-Based Marketplace Transition Data During the Unwinding (SHADAC, January 11, 2024)

https://www.shvs.org/state-based-marketplace-transition-data-during-the-unwinding/

2023-2024 Redetermination Survey Findings 3 of 4: Capturing the Impact of Redetermination (Institute for Medicaid Innovation, January 2024)

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CMS Releases Third Batch of State-Reported Unwinding Data, With New Data on CHIP and Transitions to Marketplace Coverage (Manatt, October 6, 2023)

https://www.shvs.org/cms-releases-third-batch-of-state-reported-unwinding-data-to-include-new-data-on-chip-and-transitions-to-marketplace-coverage/

Tips for Interpreting Unwinding Data (Georgetown CCF, August 2023)

https://ccf.georgetown.edu/wp-content/uploads/2023/08/Georgetown-University-CCF-Tips-for-Interpreting-Unwinding-Data.pdf

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https://www.shvs.org/using-surveys-to-monitor-coverage-transitions-during-the-unwinding-of-the-medicaid-continuous-coverage-requirement/

CMS Releases First Batch of State-Reported Unwinding Data (Manatt Health, August 4, 2023)

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Tracking Health Insurance Coverage During the Unwinding: Monthly Data from the Household Pulse Survey (SHADAC, July 24, 2023)

https://www.shadac.org/news/tracking-unwinding-HPS

Best Practices for Publicly Reporting State Unwinding Data (SHADAC, June 30, 2023)

https://www.shvs.org/best-practices-for-publicly-reporting-state-unwinding-data/

50-State Unwinding Tracker (Georgetown CCF, April 1, 2023)

https://ccf.georgetown.edu/2023/04/01/state-unwinding-tracker/

Public Health Emergency (PHE) Unwinding Reporting Requirements: Considerations for States (SHADAC, April 1, 2022)

https://www.shvs.org/public-health-emergency-phe-unwinding-reporting-requirements-considerations-for-states/

Tracking the Data on Medicaid's Continuous Coverage Unwinding (SHADAC, January 21, 2022)

https://www.shvs.org/tracking-the-data-on-medicaids-continuous-coverage-unwinding/

IT Systems and Data Strategies to Prepare for Medicaid Continuous Coverage Unwinding (SHVS, Manatt Health, McKinsey & Company, November 10, 2021)

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The End of the COVID-19 Public Health Emergency: Data and IT "Table Stakes" for Retaining Coverage Gains (SHVS, October 25, 2021)

https://www.shvs.org/resource/the-end-of-the-covid-19-public-health-emergency-data-and-it-table-stakes-for-retaining-coverage-gains/

4. UNWINDING COMMUNICATIONS RESOURCES

State Medicaid and CHIP Outreach Resources and Enrollment Assistance Snapshot (CCF, May 9, 2024)

https://ccf.georgetown.edu/2024/05/09/state-medicaid-and-chip-outreach-strategies-and-enrollment-assistance-snapshot/

Rapid Message Test Insights to Inform 2024 Medicaid Renewal Messaging (GMMB, January 18, 2024)

https://www.shvs.org/rapid-message-test-insights-to-inform-2024-medicaid-renewal-messaging/

Communications Recommendations for Medicaid Agencies to Help Identify and Report Scams (GMMB, June 2, 2023)

https://www.shvs.org/communications-recommendations-for-medicaid-agencies-to-help-identify-and-report-scams/

Sequencing Communications to Encourage Coverage Transitions (GMMB, May 12, 2023)

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Planning for the End of the Continuous Coverage Requirement: Communications Resources for States (SHVS, April 13, 2023)

https://www.shvs.org/unwinding-toolkit/

Continuous Coverage Unwinding: Enrollee Outreach Videos (SHVS, March 2023) https://www.shvs.org/resource/continuous-coverage-unwinding-enrollee-outreach-videos/

FCC Ruling Allowing Automated Text Messaging Will Help State and Local Agencies With Unwinding Medicaid Continuous Coverage (CBPP, March 16, 2023)

https://www.cbpp.org/blog/fcc-ruling-allowing-automated-text-messaging-will-help-state-and-local-agencies-with-unwinding

Communicating the PHE Unwinding: How States Are Collaborating With Community Partners (SHVS, December 16, 2022)

https://www.shvs.org/communicating-the-phe-unwinding-how-states-are-collaborating-with-community-partners/

Communicating the PHE Unwinding: How States Are Conducting Outreach and Planning (SHVS, November 17, 2022)

https://www.shvs.org/communicating-the-phe-unwinding-how-states-are-conductingoutreach-and-planning/

Recommended Terms for Direct-to-Consumer Unwinding Communications (GMMB, October 31, 2022)

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State Strategies for Sequencing Enrollee Communications When Medicaid Continuous Coverage Ends (GMMB, August 3, 2022)

https://www.shvs.org/state-strategies-for-sequencing-enrollee-communications-when-medicaid-continuous-coverage-ends/

Unwinding the Continuous Coverage Requirement: Developing a Communications Plan (GMMB, April 18, 2022)

https://www.shvs.org/resource/planning-for-the-end-of-the-continuous-coverage-requirement-a-communications-toolkit-for-states/

5. UNWINDING BEST PRACTICES & STRATEGIES TO MAINTAIN COVERAGE

Medicaid Unwinding Check-in: Data Informed Observations to Guide Future Action (Health Management Associates, May 2, 2024)

https://www.healthmanagement.com/blog/medicaid-unwinding-check-in-data-informed-observations-to-guide-future-action/

States Can Still Maximize Coverage Retention Through 1902(e)(14) Flexibilities (Manatt, February 2, 2024)

https://www.shvs.org/resource/states-can-still-maximize-coverage-retention-through-1902e14-flexibilities/

States Obtain Special Waivers to Help Unwinding Efforts (KFF, January 16, 2024) https://www.kff.org/policy-watch/states-obtain-special-waivers-to-help-unwinding-efforts/

Medicaid Renewal Toolkit for People Experiencing Homelessness (Homebase, December 2023)

https://www.homebaseccc.org/medicaid-toolkit

HHS and CMS Take Action to Preserve Coverage for Eligible Children (Manatt, December 22, 2023)

https://www.shvs.org/hhs-and-cms-take-action-to-preserve-coverage-for-eligible-children/

How States Can Reduce Coverage Loss Among Children During The Medicaid Unwinding (Health Affairs, December 4, 2023)

https://www.healthaffairs.org/content/forefront/states-can-reduce-coverage-loss-among-children-during-medicaid-unwinding

SHVS State Assessment Survey: Section 1902(e)(14) Waiver Flexibilities (Manatt Health, November 16, 2023)

https://www.shvs.org/shvs-state-assessment-survey-section-1902e14-waiver-flexibilities/

Letter Urging CMS to Hold States Accountable for Improving Medicaid Renewals for Immigrants and Their Family Members (Protecting Immigrant Families Coalition, November 16, 2023)

https://pifcoalition.org/wp-content/uploads/2023/11/Medicaid-Unwinding-Letter-and-Memo-to-CMS.pdf

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https://medicaidplans.org/wp-content/uploads/2023/11/MHPA-Policy-Recommendations-Post-COVID-19-Redetermination-Period.pdf

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States Need to Improve Language Access for Medicaid Renewals (NILC, August 12, 2023)

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Call Center Strategies to Support Unwinding: State Toolkit (Manatt, August 10, 2023)

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Advocates' Guide to Understanding States' Actions as They Unwind From Medicaid Continuous Coverage: Requirements and Best Practices (CBPP, April 6, 2023)

https://www.cbpp.org/research/health/advocates-guide-to-understanding-states-actions-as-they-unwind-from-medicaid

Tips and Best Practices for Unwinding the Medicaid Continuous Coverage Protection (Georgetown CCF, April 1, 2023)

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Secrets to a Successful Unwinding: Actions State-Based Marketplaces and Insurance Departments Can Take to Improve Coverage Transitions (GU-CHIR, Manatt Health, February 24, 2023)

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6. UNWINDING RESOURCES ON IMPACTS & IMPLICATIONS

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7. UNWINDING GENERAL RESOURCES

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8. OTHER MEDICAID DATA SOURCES

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