COVID-19 Toolkit

Strategies to Defeat Asian American Racial Profiling and Xenophobia

Questions? Contact Matt at matthew.nguyen.ngo@ocanational.org
Since its discovery in December 2019, COVID-19 has become a serious pandemic with devastating effects on people and economies around the world. Communities and governments have been forced to take drastic action to prevent the spread of this disease, including the closure of public spaces and cancellation of events. Unfortunately, the geographic origin of the virus has fueled increasing racial profiling of Asian Americans and Pacific Islanders (AAPIs).

AAPIs have suffered from physical assault, verbal harassment, loss of business, and racial discrimination in schools and public spaces.

Even though the Centers for Disease Control and other health organizations have stated multiple times that viruses “do not target specific racial or ethnic groups,” there is still a lot of misinformation that has escalated stereotypes into harmful myths. Bad-faith actors have spread this false information using social media, counterfeit documents claiming to be from health organizations, and malicious rumors in order to drum up unwarranted paranoia. These include the myths that the Chinese created the COVID-19 as a bioweapon, and that Asian lungs are inherently more susceptible to infection. This xenophobia can be traced to a longstanding stereotype that Asian Americans are inherently foreign, and bring foreign diseases.
Hate crimes and/or incidents resulting from xenophobia are on the rise.

OCA is aware of at least 13 incidents in New York City alone as of March 24th, many of which involved physical assault. Subways appear to be a common location for hate incidents to occur; national news outlets have reported several attacks on subways, including one against an Asian American man who was sprayed with Febreze air freshener on a New York subway, and a Thai American woman who was subjected to a racist tirade on a Los Angeles subway. Asian American students have also come forward with stories of racial attacks, including a 16-year-old boy in the San Fernando Valley who was sent to the emergency room by bullies.

Racial profiling has also directly led to a decrease in patronage of Asian American-owned businesses, due to unfounded fears of increased risk of infection.

These losses go beyond what businesses in general are losing due to the practice of social distancing, and predate the current social distancing mandates. Restaurants and grocery stores in particular, in which cleanliness is a heightened factor, have experienced the worst hits. Losses have been reported as high as 80%, according to some OCA members. Community leaders and elected officials have made an effort to support Asian American businesses, including a House bill meant to provide government loans to struggling businesses. Elements of this bill are expected to be included in Congress's third COVID-19 stimulus package.
The first identified case of the new disease is located in Wuhan, China.

Health authorities in Wuhan, China send the first reports of the then-called Novel Coronavirus of 2019 to the World Health Organization (WHO).

In early January, Asian Americans begin reporting racial harassment due to the COVID-19.

The new disease rapidly spreads to other Chinese provinces. The WHO declares the Novel COVID-19 to be a “Public Health Emergency of International Concern.”

The Trump administration bans entry of “foreign nationals who have traveled to China in the last 14 days.”
A fake public health letter (LA County Dept of Public Health) circulates on Facebook targeting AAPI businesses in Carson, California, and University of California students.

Sen. Tom Cotton (R-Ark.) falsely claims the COVID-19 is a Chinese bioweapon.

The WHO renames the Novel Coronavirus COVID-19.

A man on a Los Angeles subway verbally assaults a Thai American woman with an anti-Chinese rant.

Two Asian American students in California are reported to be victims of racial profiling due to the COVID-19. One of the students is physically assaulted and sent to the hospital.

Four men in London assault Jonathan Mok, saying “we don’t want your coronavirus in our country.”

Reps. Grace Meng, Judy Chu and Nydia Velasquez introduce House Resolution 6040, the “Small Business Relief From Communicable Disease Induced Economic Hardship Act,” to provide federal government loans of up to $2 million to businesses struggling from COVID-19.
FEBRUARY 2020 (CONT.)


MARCH 2020

3/4: The US Department of Education releases a letter (included in this toolkit) asking school administrations to address anti-Asian bullying arising from the COVID-19.

3/6: A man in Brooklyn accosts an Asian American man on a subway, telling him to stay away and spraying Febreze air freshener in his face.

3/8: New York Mayor Bill de Blasio announces that the City will provide zero-interest loans of up to $75,000 to struggling small businesses with fewer than 100 employees, and that have experienced losses of 25% or greater.

MARCH 2020 (CONT.)

3/8: An Asian American man wearing a mask in Brooklyn is stabbed 13 times by another man in a mask, including once in the heart.

3/9: An Asian American woman is attacked at a crosswalk in San Francisco.
MARCH 2020 (CONT.)

3/10:  A **23-year-old female student** and a **59-year-old man** are physically attacked in New York.

3/10:  Two Chinese international students are **attacked** at the University of Virginia in Charlottesville, by assailants throwing raw eggs from a moving vehicle.

3/11:  The WHO declares COVID-19 to be a pandemic.

3/11:  A **classroom bully** in Southern California convinces an 8-year-old Asian American boy he has COVID-19, causing him to fear for his life.

3/11:  Residents of **Cuyahoga County**, California ask public health officials if it is safe to eat at Chinese and Italian restaurants.

3/13:  US President Donald Trump declares the COVID-19 pandemic to be a national emergency, retroactively starting on March 1st.

3/14:  Classroom **bullies in Florida** harass Chinese American girls with racist stereotypes that Chinese people are “disgusting” and eat “any type of animal.”

3/16:  President Trump refers to COVID-19 as the “Chinese Virus” in multiple tweets, sparking outrage in the AAPI community and prompting a **response** from OCA National.
An Asian American man is surrounded by multiple strangers in a grocery store after coughing.

New York Attorney General Letitia James creates a hate crime hotline in response to rising anti-AAPI violence.

Neighbors leave a threat on the door of a Minnesota Asian American couple's door, saying "we're watching you."

REPORT A HATE CRIME TO OCA HERE

NEW YORK HATE CRIMES HOTLINE: (800) 771-7755

FOR REFERENCE:

COVID-19 OUTBREAK TIMELINE FAST FACTS
Public figures routinely refer to COVID-19 as the “Chinese Virus,” “Wuhan Virus,” “Kung Flu,” or other derivatives. According to the World Health Organization (WHO), these names that reference a specific location or ethnic group should be avoided, as they invite unwarranted scrutiny to people who fall under those terms. The use of these terms exacerbates the existing problem of racial discrimination against Asian Americans and Pacific Islanders (AAPIs) in the context of the COVID-19 pandemic by associating the disease with AAPI ethnicities.
The continued improper usage of ethnicity-specific terms will directly contribute to worse, and more frequent hate crimes against AAPIs.

This language has been the number one concern expressed to the policy department by OCA members since President Donald Trump and other government officials began increasing usage of these terms. On March 24th, the President spoke out against hate crimes, but has not clearly disavowed usage of these terms.

These WHO guidelines were published in 2015. We should not repeat conspiracy theories, including the theory that China “bought” or “bribed” the WHO to give COVID-19 an ethnically-neutral name.

Public officials should refer to the disease by its proper names: the coronavirus, SARS CoV-2, or COVID-19.

All OCA publications should refer to the disease as COVID-19.

The continued improper usage of ethnicity-specific terms will directly contribute to worse, and more frequent hate crimes against AAPIs.
News outlets continue to use stock photos of Asian individuals wearing masks, or of local Chinatowns in coverage of stories. Especially when the issue at hand has nothing to do with AAPI communities, news outlets should refrain from using these photos because they gratuitously connect Asian ethnicities with COVID-19.

Pressure local and national news media to take down and replace stock photos that unnecessarily target AAPI communities in their coverage of COVID-19. An example is provided below.
Anti-Asian stigma resulted in dramatically reduced patronage for AAPI-owned businesses long before COVID-19 was declared a pandemic, or social distancing mandates were established. OCA chapters report business losses of up to 80%, especially for groceries and restaurants.

Because of this stigma, AAPI-owned businesses suffer losses even greater than those suffered by other businesses due to social distancing and quarantines.

While grocery stores around the country struggle to keep essential items in stock, Asian grocery stores tend to have fuller shelves due to reduced patronage.

Communities around the country should make a concentrated effort to support small, family-owned AAPI businesses. These are breadwinners with families to support. We must make sure they have the income to weather this crisis.
Through our experiences and from monitoring the news, AAPI communities know that racial discrimination and hate crimes have accelerated since the outbreak of COVID-19.

We lack adequate data on anti-AAPI hate crimes. The Federal Bureau of Investigation (FBI) and Department of Justice (DOJ) have an obligation to prioritize and improve the investigation of anti-AAPI hate crimes. OCA’s request for an AAPI hate crimes investigation task force is outlined in this letter to the White House, FBI and DOJ.

Witnesses to hate crimes should practice the bystander intervention strategies provided in this toolkit.

Use:
#WashTheHate
#COVID19
#AAPI
AAPI students report the highest level of bullying in school classrooms, hallways, or stairwells. COVID-19-related bullying only adds to the suffering of AAPI students. This bullying has led to serious injury and mortal fear.

School districts, administrators and teachers should take proactive measures to prevent further bullying and support their AAPI students.
FOR NEWS MEDIA
Pressure local and national news media to take down and replace stock photos that unnecessarily target AAPI communities in their coverage of COVID-19. An example is provided above.

FOR COMMUNITY AND GOVERNMENT LEADERS
Apply pressure through letters, phone calls, and in person (if possible) to discourage the naming of country/ethnicity when referring to COVID-19. Demand that they clearly condemn racial violence, and prioritize the protection of AAPI communities.

Remind elected officials that AAPIs are the fastest-growing voting block, which will be reflected in the 2020 Census.
Limited elements of OCA-endorsed bills H.R. 6040 and 6202 are included in the Coronavirus Aid Relief and Economic Security (CARES) Act, signed into law on March 27th. However, more can be done at all levels of government to advance the interests of AAPI communities.

Some examples of bills to support include H.R. 6040, introduced by Rep. Grace Meng in New York, which provides Small Business Administration loans of up to $2 million to small businesses impacted by disease epidemics, and H.R. 6202, introduced by Rep. Earl Blumenauer, which makes all states allow universal absentee voting during crises.

FOR FEDERAL, STATE AND LOCAL LEGISLATORS

Contact policymakers in support of legislation that provides relief to struggling AAPI businesses, preserves access to voting during times of crisis, and prioritizes investigation of anti-AAPI hate crimes.
STRATEGIES

FOR SUPPORTING LOCAL AAPI BUSINESSES
Most grocery stores have limited stock due to panic buying. However, Asian groceries are generally better-stocked due to racial discrimination. Shop at Asian grocery stores to support AAPI businesses and for a higher chance of finding essential goods.

RESTAURANTS
We recommend that restaurants offer online gift certificates that can be purchased remotely, redeemable in person after the pandemic subsides or immediately through no-contact delivery and takeout.

For restaurants offering no-contact delivery, individuals can order food for delivery. Otherwise, order takeout.

We ask individuals to tip their delivery drivers well.
FOR FEDERAL, STATE AND LOCAL LAW ENFORCEMENT

Keep pushing for the priorities outlined in this letter to the White House, FBI and Dept. of Justice:

- Improved training for law enforcement officers
- Improved quality assurance for data collection
- Pressure local law enforcement to report to the FBI

REPORT HATE CRIMES

A doctor needs to know the symptoms before they can prescribe the proper treatment. OCA encourages reporting hate crimes to law enforcement, and also to OCA for its own records. Use OCA's hate crimes reporting tool.

Use the five bystander intervention strategies from the Center for Urban Pedagogy (CUP) provided in this toolkit to intervene on behalf of victims, when safe:

- Distract
- Delegate
- Delay
- Direct
- Document
OCA National has enclosed documents that may serve as valuable resources for local chapters to use in their advocacy. These include:

- The latest World Health Organization (WHO) and Centers for Disease Control (CDC) guidelines for preventing the spread of COVID-19
- The WHO’s 2015 guidelines for naming diseases
- The Department of Education’s letter to educational institutions
- OCA’s letter to the White House, Federal Bureau of Investigation, and Department of Justice to prioritize the safety of AAPI communities
- A copy of House Resolution 6040: “Small Business Relief From Communicable Disease Induced Economic Hardship Act of 2020”
- A document outlining the Federal Emergency Management Agency’s (FEMA) plan for COVID-19 response
- The Families First Coronavirus Constituent Service Resource Toolkit, which explains the benefits offered by the federal government's COVID-19 relief programs
HATE CRIMES TRACKING

OCA is keeping a working list of anti-AAPI hate crimes. If you have an incident to add to the list, please use the online reporting tool at https://www.aapihatecrimes.org/ and contact Matt Nguyen-Ngo, Civil Rights Fellow at matthew.nguyen.ngo@ocanational.org.

Find the working list of anti-AAPI hate crimes HERE

Find OCA's COVID-19 landing page HERE

MULTILINGUAL HEALTH RESOURCES

The CDC offers its COVID-19 website in:
中文 (Chinese)
Español (Spanish)

King County, WA offers health information in:
Amharic, Arabic, Chinese, Filipino/Tagalog, French, Hindi, Japanese, Khmer, Korean, Marshallese, Russian, Somali, Spanish, Thai, and Vietnamese.
SHOW UP
YOUR GUIDE TO BYSTANDER INTERVENTION
WE ALL PLAY A ROLE

in creating safe public space by supporting each other when we’re harassed. That’s what bystander intervention is all about.

A LOT OF DIFFERENT THINGS COUNT AS HARASSMENT...

• Intimidating looks and staring
• Comments about appearance
• Vulgar gestures, whistling, and making kissing noises
• Following someone
• Racist, xenophobic, homophobic, sexist, and transphobic slurs

WE ALL HAVE THE RIGHT TO BE SAFE IN PUBLIC SPACE. But that’s not how everyone experiences it.

• Public exposure and masturbation
• Grabbing, touching, and groping
• Defacing public spaces

HARASSMENT CAN ESCALATE INTO VIOLENCE

• Near schools, playgrounds, and campuses*
• On buses, trains, and planes
• In stores and other places of business
• On sidewalks and streets, and in parks

HARASSMENT CAN HAPPEN ANYWHERE...

• At sports events, festivals, and concerts
• Online
• Near workplaces*

*Special laws cover harassment at school and work, but they aren’t addressed here.

We all play a role in creating safe public space by supporting each other when we’re harassed. That’s what bystander intervention is all about.
**OUR IDENTITIES** — who we are and how others see us—impact our safety in public space and how we experience harassment.

What are your identities? How do they affect how you move through public space? Have you experienced harassment before? Do you identify as female or gender nonconforming? Do you identify as LGBTQ+?

**WHAT IS PRIVILEGE?**

Privilege is a set of unearned benefits and power maintained by a group in society. It extends to all parts of identity—race and ethnicity, gender identity and expression, class, language, ability, religion, and many others. Your privilege—and your vulnerability—can change depending on the situation you’re in. In some spaces, your privilege gives you more power than others. That means you might be able to help in a way others can’t.

But remember: Bystander intervention isn’t about being a hero!
COMMON REASONS
PEOPLE DON’T TAKE ACTION

“IT'S HARMLESS, RIGHT?”
Verbal harassment makes targets feel uncomfortable and threatened, and can escalate to physical violence.

“It’s a cultural thing.”
Harassment is a product of racism, sexism, homophobia, and xenophobia—not the product of any one culture or identity.

“I CAN’T MAKE A DIFFERENCE.”
Your actions can discourage the harasser, support the target, and help prevent future harassment.

“I'M AFRAID I'LL MAKE THINGS WORSE.”
You can pick a less direct action, like asking someone else to help.

“It’s not my problem.”
Even if you’ve never been a target, a friend or loved one probably has been. Harassment hurts everyone.

“NOBODY ELSE IS DOING ANYTHING.”
This kind of thinking is called the “bystander effect” and it allows a whole crowd to wait for someone else to act. It takes courage to be the first to do something.

TIPS FOR MOVING TO ACTION
The first step to being helpful is paying attention to what’s going on around you. If it’s hard to tell what’s happening, focus on the person targeted. Do they look uncomfortable? Are they trying to move away? Look up from your phone and take out your earbuds to be a good observer.

Turn the page for tips on becoming a good bystander.
Take an indirect approach to de-escalate the situation.

**SAY:**

Excuse me, do you know what the next stop is?

**Start a conversation with the target or find another way to draw attention away from them. Ask them for directions or the time, or drop something.**

**THE 5 Ds OF BYSTANDER INTERVENTION**

**DISTRACT**

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&$##? $@$...
SAY:
Excuse me! This person is being harassed. Can you help?

Find someone in a position of authority—like a bus driver, flight attendant, security guard, teacher, or store manager—and ask them for help. Check in with the person being harassed. You can ask them if they want you to call the police.

THE 5 Ds OF BYSTANDER INTERVENTION

DELEGATE
Get help from someone else.
After the incident is over, check in with the person who was harassed.

**SAY:**

Are you okay?

You can also say: “Can I sit with you? Can I accompany you somewhere? What do you need?”
THE 5 Ds OF BYSTANDER INTERVENTION

DIRECT

Assess your safety first. Speak up about the harassment. Be firm and clear.

SAY:
That’s inappropriate. Leave them alone.

You can also talk to the person being harassed about what’s going on. Ask: “Are you okay? Should I get help? Should we get out of here?”
THE 5 Ds OF BYSTANDER INTERVENTION

DOCUMENT

It can be helpful for the target to have a video of the incident. Laws about recording in public vary, so check local laws first.

TIPS FOR DOCUMENTING PUBLIC HARASSMENT

• Keep a safe distance.
• Film street signs or other landmarks that help identify the location.
• Say the day and time.

Is anyone helping the person being harassed? If no, use one of the other 4 Ds to help them.

ALWAYS ask the person targeted what they want to do with the footage. NEVER post it online or use it without their permission.

Keep your attention on the person being harassed—make sure anything you do is focused on supporting them.
This project was produced through Public Access Design, a program of the Center for Urban Pedagogy (CUP). Public Access Design projects use design to make complex urban issues accessible to the people most affected by them. publicaccessdesign.org

Support for this project was provided by The New York Community Trust. Additional support for the Public Access Design program was provided by The Shelley & Donald Rubin Foundation, public funds from the New York City Department of Cultural Affairs in partnership with the City Council, and Council Members Brad Lander, Carlos Menchaca, and Antonio Reynoso. © the Center of Urban Pedagogy, 2017

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Hollaback!
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Leah Garlock

The Center for Urban Pedagogy (CUP) is a nonprofit that uses the power of design and art to increase meaningful civic engagement. welcometoCUP.org

Hollaback! is a global, people-powered movement to end harassment. We work together to understand the problem, ignite public conversations, and develop innovative strategies that ensure equal access to public spaces. ihollaback.org

Leah Garlock is a visual and interactive designer, with an insatiable curiosity for cultures, people, and big ideas. leahgarlock.com

BIG THANKS TO: Christine Gaspar, Nick Johnson, Oscar Nuñez, Deja Holden, Frampton Tolbert, Christy Batta, and Sabrina Hightower

Special thanks to WITNESS for their guidance on documenting harassment.

Share your story and read other people’s stories at ihollaback.org or download the Hollaback! app for your iPhone or Android. For more resources—including info on what do if you’re harassed—visit ihollaback.org.
WE ALL PLAY A ROLE IN MAKING PUBLIC SPACE SAFE. Together, we can end hate and harassment!
Wash your hands

Wash your hands with soap and running water when hands are visibly dirty.

If your hands are not visibly dirty, frequently clean them by using alcohol-based hand rub or soap and water.
Protect yourself and others from getting sick

Wash your hands

- after coughing or sneezing
- when caring for the sick
- before, during and after you prepare food
- before eating
- after toilet use
- when hands are visibly dirty
- after handling animals or animal waste
Protect others from getting sick

When coughing and sneezing, cover mouth and nose with flexed elbow or tissue.

Throw tissue into closed bin immediately after use.

Clean hands with alcohol-based hand rub or soap and water after coughing or sneezing and when caring for the sick.

World Health Organization
Protect others from getting sick

Avoid close contact when you are experiencing cough and fever

Avoid spitting in public

If you have fever, cough and difficulty breathing seek medical care early and share previous travel history with your health care provider
Objective

The World Health Organization (WHO), in consultation and collaboration with the World Organisation for Animal Health (OIE) and the Food and Agriculture Organization of the United Nations (FAO), has identified best practices for the naming of new human diseases, with the aim to minimize unnecessary negative impact of disease names on trade, travel, tourism or animal welfare, and avoid causing offence to any cultural, social, national, regional, professional or ethnic groups.

Given the increasingly rapid and global communication through social media and other electronic means, it is important that an appropriate disease name is assigned by those who first report a new human disease. WHO strongly encourage scientists, national authorities, the national and international media and other stakeholders to follow the best practices set out in this document when naming a human disease. If an inappropriate name is released or used or if a disease remains unnamed, WHO, the agency responsible for global public health events, may issue an interim name for the diseases and recommend its use, so that inappropriate names do not become established.

The name assigned to a new human disease by WHO or other parties following the present best practices may or may not be confirmed by the International Classification of Diseases (ICD) at a later stage. The ICD, managed by WHO and endorsed by its Member States, provides a final standard name for each human disease according to standard guidelines that are also aimed at reducing negative impact from names while balancing science, communication, and policy. Thus, the best practices are not intended to replace or interfere with the existing ICD system, but span the gap between identification of a new human disease event and assigning of a final name by ICD. Further, WHO recognizes that existing international systems and bodies are responsible for taxonomy and nomenclature of pathogens, which are not directly affected by these best practices.

1 http://www.who.int/classifications/icd/en/
**Scope of disease naming**

The present best practices apply to a new disease:

- That is an infection, syndrome, or disease of humans;
- That has never been recognized before in humans;
- That has potential public health impact; and
- Where no disease name is yet established in common usage

**Best practices for disease naming**

A disease name should consist of a combination of terms listed in Table A, based on the below principles. Terms listed in Table B should be avoided. General principles of use of terms include:

1. **Generic descriptive terms** can be used in any name. Generic terms will be most useful when available information on the disease or syndrome is not sufficiently robust, because these basic characteristics are unlikely to change as additional information become available.
   
   *e.g.* respiratory disease, hepatitis, neurologic syndrome, watery diarrhoea, enteritis

2. **Specific descriptive terms** should be used whenever the available information is considered sufficiently robust that the vast changes to the epidemiology or clinical picture are unlikely to occur. Plain terms are preferred to highly technical terms.

   *e.g.* progressive, juvenile, severe, winter

3. If the **causative pathogen** is known, it should be used as part of the disease name with additional descriptors. The pathogen should not be directly equated with the disease as a pathogen may cause more than one disease.

   *e.g.* novel coronavirus respiratory syndrome

4. Names should be short (minimum number of characters) and easy to pronounce.

   *e.g.* H7N9, rabies, malaria, polio

5. Given that long names are likely to be shortened into an acronym, potential acronyms should be evaluated to ensure they also comply with these best practices.

6. Names should be as consistent as possible with guidance from the International Classification of Diseases (ICD) Content Model Reference Guide\(^2\).

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### Table A

<table>
<thead>
<tr>
<th>Disease names may include:</th>
<th>Examples of useful terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generic descriptive terms (clinical symptoms, physiological processes, and anatomical or pathological references/systems affected)</td>
<td>• Respiratory, neurologic, hemorrhagic&lt;br&gt;• Hepatitis, encephalitis, encephalopathy, diarrhoea, enteritis, immunodeficiency, palsy&lt;br&gt;• Pulmonary, cardiac, gastrointestinal, spongiform&lt;br&gt;• Syndrome, disease, fever, failure, deficiency, insufficiency, infection</td>
</tr>
<tr>
<td>Specific descriptive terms:</td>
<td></td>
</tr>
<tr>
<td>Age group, population of patients</td>
<td>juvenile, pediatric, senile, maternal</td>
</tr>
<tr>
<td>Time course, epidemiology, origin</td>
<td>Acute, sub-acute, chronic, progressive, transient, contagious, congenital, zoonotic</td>
</tr>
<tr>
<td>Severity</td>
<td>Severe(^a), mild</td>
</tr>
<tr>
<td>Seasonality</td>
<td>Winter, summer, seasonal</td>
</tr>
<tr>
<td>Environment</td>
<td>Subterranean, desert, ocean, coastal, river, swamp</td>
</tr>
<tr>
<td>Causal pathogen and associated descriptors</td>
<td>• Coronavirus, salmonella/salmonellosis, influenza virus, parasitic&lt;br&gt;• Novel(^b), variant, reassortant&lt;br&gt;• Subtype, serotype</td>
</tr>
<tr>
<td>Year (+/- month) of first detection or reporting*</td>
<td>2014, 3/2014</td>
</tr>
<tr>
<td>Arbitrary identifier</td>
<td>Alpha, beta, a, b, I,II,III, 1,2,3</td>
</tr>
</tbody>
</table>

### Table B

<table>
<thead>
<tr>
<th>Disease names may NOT include:</th>
<th>Examples to be avoided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Geographic locations: Cities, countries, regions, continents</td>
<td>Middle East Respiratory Syndrome, Spanish Flu, Rift Valley fever, Lyme disease, Crimean Congo hemorrhagic fever, Japanese encephalitis</td>
</tr>
<tr>
<td>People’s names</td>
<td>Creutzfeldt-Jakob disease, Chagas disease</td>
</tr>
<tr>
<td>Species/class of animal or food</td>
<td>Swine flu, bird flu, monkey pox, equine encephalitis, paralytic shellfish poisoning</td>
</tr>
<tr>
<td>Cultural, population, industry or occupational references</td>
<td>Occupational, legionnaires, miners, butchers, cooks, nurses</td>
</tr>
<tr>
<td>Terms that incite undue fear</td>
<td>Unknown, death, fatal, epidemic</td>
</tr>
</tbody>
</table>

*Superscripts indicate those terms further described below

A. “Severe” is appropriate to use for diseases with a very high initial case fatality rate (CFR), recognising that the CFR may decrease as an event progresses.
B. “Novel” can be used to indicate a new pathogen of a previously known type, recognising that this term will become obsolete if other new pathogens of that type are identified.
C. A date (year, or month and year) may be used when it is necessary to differentiate between similar events that happened in different years.

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Dear Education Leader:

I write to request your careful attention to recent challenges that have been reported in light of the coronavirus (COVID-19). There has been an increasing number of news reports regarding stereotyping, harassment, and bullying directed at persons perceived to be of Chinese American or, more generally, Asian descent, including students. These reports are quite troubling and are of particular concern to Secretary Betsy DeVos and the Office for Civil Rights.

The Department appreciates that some institutions are taking prompt and forceful measures to protect the health and safety of students, instructors, and staff, consistent with guidance issued by the Centers for Disease Control and Prevention (CDC).

Schools and educators should follow the recommendations in the CDC guidance and this Department’s Information and Resources for Schools and School Personnel, as these recommendations are the most effective precautions that can be taken to safeguard the health of our educational communities. In an environment of fear, however, some individuals may regrettably turn toward racial or ethnic stereotypes. Worse, ethnic harassment or bullying exacerbates hatred, harms students, and is never justified. These incidents can create a climate of misunderstanding and fear. This hurts all of us.
Educational institutions should take special care to ensure that all students are able to study and learn in an environment that is healthy, safe, and free from bias or discrimination. Discrimination can take many forms, ranging from verbal abuse to physical attacks based on race, ancestry, or misunderstandings about cultural traditions. As education leaders working within our respective communities, we must ensure that harassment based on race or ethnicity is not tolerated.

The Department appreciates the efforts of educators who have reaffirmed their commitment to protecting all students from the harmful effects of bullying and harassment based on race and national origin. We also remind you that in some circumstances, Title VI of the Civil Rights Act of 1964 (Title VI) may require educational institutions to investigate bias incidents and take reasonable steps to end unlawful harassment, eliminate hostile environments, prevent the harassment from recurring, and, as appropriate, remedy its effects.

Through our own conduct, as well as through the language that we use to discuss this sensitive topic, we must demonstrate that health and tolerance are compatible values; they are both central elements of the educational excellence that our students deserve.

If you have questions or would like additional information or technical assistance, you may visit the website of the Department of Education’s OCR at www.ed.gov/ocr or contact OCR at (800) 421-3481 (TDD: 800-877-8339) or at ocr@ed.gov. You may also contact OCR’s Outreach, Prevention, Education and Non-discrimination (OPEN) Center at OPEN@ed.gov. For more information about your civil rights obligations, including the obligation to avoid discrimination on the basis of race, color, and national origin, please visit Ed.gov/OCR.

Thank you for your help in ensuring that our educational system is safe for all students.

Sincerely,

/S/

Kenneth L. Marcus
Assistant Secretary for Civil Rights
March 23, 2020

President Donald Trump
The White House
1600 Pennsylvania Avenue, NW
Washington, D.C. 20500

Attorney General William Barr
U.S. Department of Justice
950 Pennsylvania Avenue, NW
Washington, D.C. 20530

Director Christopher Wray
Federal Bureau of Investigations
935 Pennsylvania Avenue, NW
Washington, D.C. 20535

Dear President Donald Trump, Attorney General William Barr, and FBI Director Christopher Wray:

On behalf of OCA - Asian Pacific American Advocates, and the undersigned organizations, we urge you to publicly recognize and denounce the increasing racist attacks and discrimination against the Asian American community, in the wake of rising concerns over the Coronavirus Disease of 2019 (COVID-19). While we understand that all levels of government are suffering from lack of resources during this serious pandemic, we cannot allow Asian Americans and Pacific Islanders to become scapegoats.

Specifically, we call upon the President to issue an Executive Order to establish a Task Force for the purpose of investigating and protecting the civil rights of Asian Americans and Pacific Islanders (AAPIs), in collaboration with the Federal Bureau of Investigation (FBI) and the Department of Justice (DOJ). We urge the FBI to prioritize and expand data collection of hate crimes against AAPIs, with particular attention to ethnic and geographic disaggregation, to better inform our communities’ response to this pressing issue. We further ask the DOJ to reaffirm its commitment to AAPI survivors by making a public statement and prioritizing the investigation of anti-AAPI hate crimes. Finally, we ask the White House, Secretary of State, and other elected officials to cease using terms like “Chinese Virus”, “Wuhan Virus”, and “Kung Flu,” which falsely and harmfully associate COVID-19 with the Chinese ethnicity.

With increasing alarm, we have witnessed incidents across the country targeting AAPIs in
connection to COVID-19. For example, on March 14th, a 47-year-old father and his 10-year-old son were followed and attacked in Queens, NY at a bus stop.\(^1\) The assailant struck the father on the head in front of his son. On the same day, an Asian American family fell victim to a knife attack while shopping at a Sam’s Club in Midland, TX.\(^2\) In the San Fernando Valley, CA, a 16-year old Asian American boy was physically assaulted at school because he was accused of having the coronavirus.\(^3\) And at the University of Virginia in Charlottesville, two Chinese international students were attacked with raw eggs thrown from a moving vehicle.\(^4\) We know these incidents to be merely the tip of the iceberg, as hate crimes have long been severely under-reported and inadequately defined. As these racially-motivated attacks accelerate in the midst of the coronavirus crisis, it becomes increasingly imperative that this nation’s leadership ensures the safety of Asian Americans and Pacific Islanders.

There is a stigma associated with COVID-19 (as it originated in Hubei Province, China) which leads some to assume that anybody with perceived Asian ancestry might carry the disease. However, the Centers for Disease Control (CDC) maintain that ethnicity is not a risk factor for transmission of COVID-19. For this reason, the CDC and World Health Organization (WHO) discourage associating diseases with geographic locations, or “cultural, population, industry or occupational references.”\(^5\) Naming Asian ethnicities in reference to COVID-19 only strengthens this false association, and harms Asian American and Asian-perceived communities across the country. Perpetuating age-old stereotypes of Chinese people and culture being “dirty” and “diseased” directly enables further attacks on Chinese Americans and other Asian Americans. Elected officials have been proactive in combating misinformation by reminding their constituents that it is safe to visit their local Chinatown,\(^6\) but recent attacks on AAPIs prove that more needs to be done.

On February 26th, the members of the Congressional Asian Pacific American Caucus (CAPAC)


circulated a letter to Members of Congress, urging them to help stop the spread of xenophobia and misinformation by only sharing verified information pertaining to COVID-19, how it spreads, and how Americans should protect themselves. We call on you to do the same; In the face of this growing threat, the American people need to hear from their leaders that Asian Americans are not to blame.

We therefore call upon the White House to issue a public statement condemning these increasing racist attacks, and to establish an investigative Task Force via Executive Order to protect the civil rights of AAPIs. This might draw inspiration from the largely successful AAPI Bullying Prevention Task Force, established in 2014. The body conducted research and provided federal resources to AAPI victims of classroom bullying. This new Task Force should include offices of the FBI and DOJ to facilitate their collaboration on this urgent matter.

To the FBI and DOJ, we ask Director Wray and Attorney General Barr to make the investigation of anti-AAPI hate crimes a top priority, as AAPI communities are particularly vulnerable at present time. Jamie Raskin, Chairman of the House Subcommittee on Civil Rights and Civil Liberties, wrote to Director Wray in February asking the FBI to improve its hate crimes data collection. We echo those concerns. Options such as improved law enforcement officer training, improved quality assurance for data collection, and incentives for local law enforcement agencies to report hate crimes to the FBI should all be explored. We request the collection and publication of comprehensive, quantitative data that is disaggregated by ethnicity and geographic location, and we urge the FBI and DOJ to allocate more resources to address this priority. These actions are necessary for the safety and peace of mind of AAPI communities nationwide.

It is imperative that our nation comes together in these uncertain times. We need leadership that is grounded in truth, equity and compassion, and is committed to taking on racism and xenophobia directly. We urge you to call on elected and appointed officials in all levels of government to demonstrate their commitment to keeping ALL communities safe and healthy. OCA - Asian Pacific American Advocates stands ready to do our part in fighting against racism, bigotry, and xenophobia.

Sincerely,
Rita Pin Ahrens
Executive Director, OCA - Asian Pacific American Advocates

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7 Committee on Oversight and Reform. (2020, February 12). Letter to FBI Director Christopher Wray. Retrieved from https://drive.google.com/file/d/1qhy8O2iRR-Zipeb4QQ0xTWPffk7WX2X/view?usp=sharing
cc: The Honorable Judy Chu, Member of Congress, Chair of the Congressional Asian Pacific American Caucus

343 E 81st Association LLC
AACC
AAPI Progressive Action
Act To Change
African American Ministers In Action
Alabama Justice Initiative
Alief Art House
All Access Interpreters
Amaanah Refugee Services
American-Arab Anti-Discrimination Committee
Apex for Youth
Arab American Association of New York
Arab American Institute
Arizona Asian American Bar Association
Arizona Women Lawyers Association
Asian American Action Fund
Asian American Arts Alliance
Asian American Bar Association of Chicago
Asian American Bar Association of Houston
Asian American Bar Association of New York
Asian American Chamber of Commerce
Asian American Federation
Asian American Legal Defense and Education Fund (AALDEF)
Asian American Prosecutors Association
Asian Leaders Alliance
Asian Pacific American Bar Association of Colorado
Asian Pacific American Bar Association of Los Angeles County
Asian Pacific American Bar Association of South Florida
Asian Pacific American Bar Association of Tampa Bay
Asian Pacific American Heritage Association
Asian Pacific American Institute for Congressional Studies (APAICS)
Asian Pacific American Labor Alliance, AFL-CIO
Asian Pacific American Lawyers Association of New Jersey
Asian Pacific American Lawyers of the Inland Empire (APALIE)
Asian Pacific American Women Lawyers Alliance (APAWLA)
Asian Pacific Partners for Empowerment, Advocacy and Leadership (APPEAL)
Asian Real Estate Association of America
Asian/Pacific Bar Association of Sacramento (ABAS)
Association of Asian Pacific Community Health Organizations (AAPCHO)
Association of Chinese Americans, Inc.
Border Angels
Bread & Roses Missouri
Brooklyn Chinese-American Association
California Asian Pacific American Bar Association
Center for Asian American Media
Chhaya CDC
Chinese American Council of Sacramento
Chinese Community Center, Houston
Chinese Culture Education and Services
Chinese Methodist Center Corporation
Chinese Progressive Association
Chinese Railroad Workers Descendants Association
Chinese-American Planning Council (CPC)
CMP (Chinatown Manpower Project)
Coalition of Asian-American IPA
Communities United Against Hate
Community Partners Advocate of Little Saigon Sacramento (cPALSs)
Connecticut Asian Pacific American Bar Association
Council of Korean Americans
Council Of Peoples Organization
Crossings TV
Dallas Asian-American Bar Association
Daya Inc
Decarcerate Tompkins County
Development (National CAPACD)
Disability Rights Education & Defense Fund
Dr. Michael Hutchins Impact on Wildlife Fund
EARLY MO
East Coast Asian American Student Union (ECAASU)
Emgage-TX
Enero LLC
Equality California
Equality Labs
Filipino American Lawyers of San Diego
Filipino American National Historical Society - Houston (FANHS)
Filipino Lawyers of Washington (FLOW)
Filipino Young Leaders Program (FYLPRO)
Filipinx Artists of Houston
Florin Road Partnership
Girls Inc.
Greater Orlando Asian American Bar Association
Hamilton-Madison House
Hindu American Foundation
Hispanic Federation
Hmong American Partnership
Hmong National Development
Houston Coalition Against Hate
Houston Immigration Legal Services Collaborative
Huaxia Chinese Academy of Greater New York
Human Rights Campaign
Intec Industries
Interfaith Alliance
International Institute of Buffalo
International Institute of Los Angeles
International Institute of New England
International Institute of St. Louis
IntuitiveX
Japanese American Citizens League (JACL)
Japanese American Social Services, Inc.
Jewish Community Relations Council of St. Louis
Jewish Council for Public Affairs
KAACCH
Korean American Bar Association of Northern California
Korean American Bar Association of Washington
Korean American Voters League
Korean Community Lawyers Association
Korean-American Bar Association of Washington, DC
Lambda Legal
Laotian American National Alliance
League of Women Voters of the United States
Matthew Shepard Foundation
Metro Theater Company
Mi Familia Vota
Migrant Clinicians Network
Minnesota Asian Pacific American Bar Association
MotivAsians for Cleveland
Muslim Advocates
NAACP
NAACP Legal Defense and Educational Fund, Inc.
NALEO Educational Fund
NASTAD
National Asian Pacific American Bar Association (NAPABA)
National Asian Pacific American Women's Forum (NAPAWF)
National Association of Asian American Professionals (NAAAP)
National Association of Social Workers (NASA)
National Center for Farmworker Health
National Coalition for Asian Pacific American Community
National Council of Jewish Women
National Federation of Filipino American Associations (NAFFAA)
National Filipino American Lawyers Association (NFALA)
National Health Care for the Homeless Council
National Indian Education Association
National LGBTQ Task Force Action Fund
National Queer Asian Pacific Islander Alliance (NQAPIA)
National Women’s Law Center
OCA - Central Virginia Chapter
OCA - Fairfield County
OCA - Greater Chicago
OCA - Greater Houston
OCA - Greater Los Angeles
OCA - Greater Washington, DC Chapter (OCA-DC)
OCA - Las Vegas
OCA - New Jersey
OCA - New York Chapter
OCA - Pittsburgh
OCA - Sacramento
OCA - San Francisco
OCA - St. Louis Chapter
OCA - Westchester Hudson Valley
Orange County Asian American Bar Association
Orange County Korean American Bar Association (OCKABA)
Pan Asian Lawyers of San Diego
People For the American Way
Philippine American Bar Association (PABA)
Philippine American Chamber of Commerce (PACC)
Pilipino American Unity for Progress Inc. - Texas Chapter
Public Affairs Alliance of Iranian Americans (PAAIA)
RAISE
Sakhi for South Asian Women
Salesforce Asiapacforce
Sampreshan Inc
San Diego Chinese Attorneys Association
Sikh Coalition
Silver State Equality - Nevada
South Asian Americans Leading Together (SAALT)
South Asian Bar Association - Southern California
South Asian Bar Association of Chicago
South Asian Bar Association of San Diego
South Asian Youth Action
Southeast Asia Resource Action Center (SEARAC)
Southern California Chinese Lawyers Association
St. Francis Community Services, Catholic Legal Assistance Ministry
St. Louis Chapter of JACL
Thai American Samakkee Coalition
The Korean-American Family Service Center
The Leadership Conference on Civil and Human Rights
The Witness to Witness program
U.S. Committee for Refugees and Immigrants
UnidosUS
Union for Reform Judaism
United Church of Christ, Justice and Witness Ministries
Uptown Studios
VN TeamWork, Inc.
Washington Chinese Youth Club
Washington University Undergraduate and Graduate Workers Union
Westchester Association of Chinese Americans
Western States Center
The Small Business Relief From Communicable Disease Induced Economic Hardship Act of 2020

**Background:** SARS-CoV-2, commonly referred to as coronavirus disease 2019 or COVID-19, has been detected on every continent except Antarctica. First discovered in Wuhan City, Hubei Province in China, the disease has spread throughout the globe. Global efforts at this time are focused concurrently on containing spread of this virus and mitigating the impact of this virus.

On January 27, 2020, Health and Human Services Secretary Alex M. Azar II declared a public health emergency under the Public Health Service Act, which follows a declaration by the World Health Organization (WHO) that spread of the virus constituted an international public health concern. The last similar HHS public emergency declarations for communicable diseases was due to the zika virus in 2017 and the H1N1 flu outbreak in 2009 and 2010. There have only been four pandemics\(^1\) since the 1918 Spanish Flu epidemic with the coronavirus believed to be the fifth such outbreak.

Travel alerts have been issued by the Department of State for international travelers due to the coronavirus. As of February 20, 2020, the travel advisory for China is at a Level 4, resulting in a do not travel alert. It was also raised to a Level 3 advisory for South Korea, meaning that travelers should reconsider travel.

America’s small businesses are beginning to feel the impact from the coronavirus. Economists have lowered the global forecasts for major economies from 2.6 percent to 2.4 percent. Much of the recent slowing of economy is linked to the coronavirus, which has weakened demand in travel and tourism.\(^2\) Besides the decline in foot traffic for many retailers and restaurants, particularly those in Chinese communities, small firms have experienced challenges related to their supply chains.\(^3\) Companies sourcing products and services from China have had delays or complete cancellations of orders, resulting in lower profits for the company.\(^4\) Besides these challenges, small firms must start the process of preparing their companies for the potential to have employees become infected and remain home or telework. In many instances, a small employer may be unable to absorb the additional workforce reductions without a coinciding loss in productivity.

**Legislation:** The purpose of the bill is to assist small businesses experiencing an economic injury as a result of the coronavirus. In doing so, the Small Business Administration’s Disaster Loan program. In this program, an economic injury disaster loan exists for purposes of assisting small businesses and private nonprofit organizations in the event of a disaster.

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3. Id.
Economic injury is the inability of a business to meet its obligations as they mature and to pay its ordinary and necessary operating expenses, which allows them to be eligible for an economic injury disaster loan. These loans are for working capital to small businesses and small agricultural cooperatives to assist them through the disaster recovery period. EIDL assistance is available only to small businesses determined unable to obtain credit elsewhere. The SBA can provide up to $2 million to help meet financial obligations and operating expenses which could have been met had the disaster not occurred. Loan amounts are based on actual economic injury and the business’s financial needs. If a business is a major source of employment, SBA has authority to waive the $2,000,000 statutory limit. Currently, the interest rate on such loans will not exceed 4 percent per year.

The disaster loan program has carry-over funding of $1 billion from previously appropriated funds. Therefore, the agency has only requested loan administration funding of $168 million for FY2021.

Section Summary

Section 1: Designates the short title of the bill as the “Small Business Relief From Communicable Disease Induced Economic Hardship Act of 2020”

Section 2: Sets for the conditions for economic injury loans for communicable diseases by:

- Expanding the definition of a disaster to include a communicable disease for which the Federal Government has issues a travel alert or warning
- Adding a triggering event for which the economic injury loan may be utilized. Such event shall be the presence of a communicable disease for which the federal government has issues a travel alert or warning in conjunction with a federally declared public health emergency for such communicable disease.
- The SBA is prohibited from requiring a payment of interest upon such economic injury loan
- The loan program is effective upon the date of enactment
THE RESILIENT ELECTIONS DURING QUARANTINES AND NATURAL DISASTERS ACT OF 2020

Congressman Earl Blumenauer ■ Third District of Oregon ■ blumenauer.house.gov

Unless Congress acts quickly, the Novel Coronavirus (“COVID-19”) has the potential to significantly disrupt the 2020 primary and general elections. The virus will likely impact voters who cannot leave their homes as well as those who are under mandatory or self-imposed quarantines at the recommendation of health experts. According to the Election Assistance Commission, 58% of all poll workers in 2018 were over 60, the prime at-risk population for COVID-19.

The Resilient Elections During Quarantines and Natural Disasters Act of 2020 addresses the serious threat to our democracy posed by COVID-19 by requiring states and localities, within 30 days, to create and publish a plan to operate their elections in the event that large numbers of voters or poll workers have been subjected to a mandatory quarantine or a self-quarantine at the advice of government officials or health experts.

In the event that 25% of states declare an emergency related to COVID-19, another infectious disease, or a natural disaster, this legislation requires all states to:

- Offer all registered voters the ability to vote by absentee ballot. Currently, 34 states and Washington D.C. either allow any voter to request an absentee ballot or vote entirely by mail. However, 16 states still have restrictions on who can request an absentee ballot.
- Offer voters the ability to submit electronically a request for an absentee ballot rather than having to do so in person or with a paper form.
- Offer voters the choice of receiving their blank absentee ballot electronically to print at home and return by postal mail. Currently, print-at-home ballots are only offered to overseas and military voters.
- Accept absentee ballot requests up until 5 days before an election (for blank ballots sent to the voter by mail) and 1 day before the election (for electronic print-at-home ballots).
- Accept ballots that have been postmarked by election day - which will be important in the event that mail is delayed due to large numbers of postal workers being quarantined.

Even if the 25% threshold has not been met, the provisions of the act can be triggered within a state at the discretion of a governor by declaring a state of emergency. The provisions of this legislation will apply to all federal elections held until 180 days after states declare that the emergency has ended.

The act also requires all states to offer postage prepaid self-sealing envelopes to voters who vote absentee in order to reduce the risk associated with infection at post offices, and provides $500 million in grants to states to cover the cost of postage and for high-speed scanners necessary to process large numbers of absentee ballots.

Please contact Amber Ray in Rep. Blumenera’s office at (202) 225-4811 for more information.
# Coronavirus (COVID-19) Pandemic Response

**Tuesday, March 24, 2020**

<table>
<thead>
<tr>
<th>Topline Messages</th>
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<tbody>
<tr>
<td>&gt; The federal government continues taking aggressive and proactive steps to address the coronavirus (COVID-19) pandemic. The health and safety of the American people is our top priority.</td>
</tr>
<tr>
<td>&gt; We are halfway through <a href="#">15 Days to Slow the Spread</a>. Do your part to flatten the curve: Stay home as much as much as possible. If you need to go out, practice social distancing.</td>
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<td>&gt; Under the direction of the White House Coronavirus Task Force, FEMA, HHS and our federal partners are working with state, local, tribal and territorial governments to execute a whole of government response to fight the COVID-19 pandemic and protect the public.</td>
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<td>&gt; On March 22, President Trump directed the Secretary of Defense to allow the states of California, New York and Washington use of the National Guard in a Title 32 status to support state and local emergency assistance efforts.</td>
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<td>o This allows the governors to activate the National Guard to support their disaster response efforts, on a fully reimbursable basis and under their respective command and control, if that becomes necessary. To date, 8,000 National Guard troops have activated to help with testing and other response efforts.</td>
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<td>o Additional states can request this assistance and those requests will be considered.</td>
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<td>&gt; On March 13, 2020, President Trump declared a nationwide emergency pursuant to Sec. 501(b) of Stafford Act. The President’s action cuts red tape and bureaucracy and avoids governors needing to request individual emergency declarations.</td>
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<td>&gt; In addition, the states of New York, Washington and California were approved for major disaster declarations to assist with additional needs identified in these states.</td>
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<td>&gt; Medical supplies are en route to these states, including respirators, surgical masks and gowns, face shields, coveralls and gloves, with quantities already delivered to Washington and New York. We anticipate additional supplies will be delivered within the next 24 hours.</td>
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<td>&gt; The U.S. Navy hospital ship Mercy is en route to Los Angeles to provide additional hospital beds and medical staff because the projected cases there are expected to be greater than Washington.</td>
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<td>&gt; FEMA issued a $350 million Mission Assignment to the U.S. Army Corps of Engineers for construction of alternate care facilities in New York. Four sites have been selected.</td>
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<tr>
<td>&gt; FEMA is working with the Department of Health and Human Services and the state of New York to complete the construction of a 1,000-bed medical station at the Jacob K. Javits Convention Center in New York City to care for patients with special health needs. These medical stations increase local healthcare capabilities and can be tailored to meet local requirements.</td>
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FEMA and HHS Responding

- All 50 states, the District of Columbia, five territories and two tribes are working directly with FEMA under the nationwide emergency declaration for COVID-19.
  - States, tribal and territorial governments do not need to request separate emergency declarations to receive FEMA assistance under this nationwide declaration. A tribal government may choose to be a subrecipient under a state that has chosen to be a recipient of FEMA assistance, or choose to be a direct recipient of FEMA.
- Since February, FEMA has worked directly with the White House Task Force and HHS to provide situational awareness, planning, logistics and supply chain support.
- FEMA activated all 10 Regional Response Coordination Centers to support ongoing response efforts across the country. Emergency operations centers in 48 states, Guam, Puerto Rico and the U.S. Virgin Islands are at full or partial activation.
- It is important that requests for assistance, especially for critical supplies, get routed through the proper channels as soon as possible. The most efficient way to identify critical gaps and get results:
  - Consistent with the principle of locally executed, state managed, and federally supported response, requests for assistance at the local and county levels should first be routed to their respective state.
  - Any needs that cannot be met by the state or tribe should then be sent to the respective FEMA regional office. FEMA regions will direct requests to FEMA NRCC in Washington, D.C. for fulfillment.
- FEMA is working with HHS to deliver additional supplies and ventilators. This includes using its Logistics Supply Chain Management System to procure and track commodities to supplement state and tribal purchases.
- Federal agencies working to meet demands for personal protective equipment (PPE) through new acquisition, DOD allocation and the Strategic National Stockpile.
- On March 23, FEMA obligated $31 million to the state of Louisiana to reimburse expenses for the response to COVID-19.
- On March 22, FEMA obligated $32 million to the state of California to reimburse costs related to the COVID-19 response.
- The Department of Health and Human Services (HHS) also has funding available, including $40 million dollars specifically identified for tribes, tribal organizations, and tribal health service providers.
- National Institutes of Allergy and Infectious Diseases mobilized a rapid research response to quickly develop effective countermeasures for COVID-19, including diagnostics, vaccines, and treatments.

Supporting Delivery of Critical Goods and Services

- We are asking governors to keep the roads open for grocery trucks and related supporting supply chains.
  - Continue to provide safety and priority to your health care staffs, law enforcement, EMT, fire and new responders who include truck drivers, fuel providers and grocery clerks.

Community-Based Testing Sites (CBTS)

- To date, over 250,000 tests have been performed for COVID-19 in state and local public health and commercial laboratories throughout the U.S. Approximately 10% of individuals test positive for coronavirus.
Federal officials and the U.S. Public Health Service are working closely with state, local and private sector partners to bolster testing capabilities and supplies. We’re working to make testing more easily accessible to high risk populations: healthcare facility workers, and first responders. There are currently 27 sites open in 10 states.

Community-based Testing Sites (CBTSs) are focused on testing our nation’s frontline heroes, healthcare facility workers and first responders, who are working around the clock to provide care, compassion, and safety to Americans.

It is critical to test healthcare facility workers and first responders who are concerned that they may have been exposed to COVID-19, because they need to know their status as soon as possible in order to prevent infecting individuals in their care.

CBTSs are another tool for states, local public health systems and healthcare systems to use as they work together to stop the spread of COVID-19 in their communities.

**Ventilator Guidance**

- On March 22, the FDA issued guidance that will help expand the availability of ventilators and accessories, as well as other respiratory devices, during the COVID-19 pandemic. This guidance will help increase availability by providing the maximum regulatory flexibility.
- The new guidance will also assist health care personnel on how to use other ventilators like CPAP devices for sleep apnea, with COVID-19 patients in respiratory distress, as well as on shelf life of existing ventilators.
- Additionally, the FDA is providing information for manufacturers on adding production lines or alternative sites, like automobile manufacturers, for making more ventilators during the COVID-19 public health emergency.

**Defense Production Act**

- On March 18, President Trump issued an executive order outlining use of the Defense Production Act (DPA) in response to COVID-19 and supplementing Executive Order 13603, which delegates DPA authority to federal agencies.
- Because of the outpouring of support from the private sector, there has not been immediate need to use DPA.
- The order provides federal departments with the authority to take actions implementing the DPA, if and as necessary. This includes the ability to prioritize acceptance and fulfillment of contracts, allocate limited supplies, incentivize investment in additional production capacity, and enter voluntary agreements with industry partners that might otherwise be subject to antitrust laws.
- Additional information on the Defense Production Act and how its authorities may be used to support the national response to COVID-10 is available at [fema.gov/coronavirus](http://fema.gov/coronavirus).

**Other Federal Agencies**

- The U.S. Army Corps of Engineers completed 14 reconnaissance missions. Nearly 200 USACE personnel are supporting the COVID-19 mission.
- The Small Business Administration is providing low-interest loans to small businesses and nonprofits severely impacted by the Coronavirus (COVID-19). The SBA also announced deferments on all SBA disaster loans from previous disasters, effective through December 31, 2020.
- The U.S. Department of Labor announced the availability of up to $100 million for Dislocated Worker Grants to help address the workforce-related impacts related to COVID-19.
The U.S. Department of Housing and Urban Development issued a moratorium on foreclosures and evictions for single family homeowners with FHA-insured mortgages for the next 60 days.

The U.S. Department of Agriculture is delivering one million meals per week to children in rural areas who are out of school.

The U.S. Department of Education announced all borrowers with federally held student loans will have zero interest rates for at least 60 days. Additionally, these borrowers will have the option to suspend their payments for at least two months to allow them greater flexibility.

Combatting Disinformation and Rumors

- There are foreign adversaries who are trying to cause chaos in our country and spread disinformation and rumors.
- To help the American public distinguish between rumors and facts regarding the response to COVID-19, FEMA has created a Rumor Control page on FEMA.gov. The public can help control the spread of rumors by sharing our page: fema.gov/coronavirus.
- Check the sources of information you see about COVID-19 by seeking out trusted, verified sources like coronavirus.gov or your state and local government’s official accounts.
- Everyone can do their part to stop the spread of disinformation by doing three things; don’t believe rumors, don’t pass them along, and go to trusted sources of information to get the facts.

How to Help

- Cash donations to the non-profit of your choice IS THE BEST donation.
- If you have medical supplies or equipment to donate, please email FEMA’s National Business Emergency Operations Center at nbeoc@fema.dhs.gov.
- Trained medical volunteers can offer their services by registering with a National VOAD member on nvoad.org.
- One thing people can do to help is to donate blood. Many blood drives have been cancelled, impacting the supply. Blood donation centers have the highest standards of safety and infection control. To find where you can donate blood, visit redcross.org.
- To sell medical supplies or equipment to the federal government, businesses can register through the System for Award Management (SAM) website.

Strategic National Stockpile

- The Strategic National Stockpile (SNS) continues to ship medical equipment nationwide.
- As of March 23, the SNS has delivered the following personal protective equipment and supplies to support public health authorities in the states, four largest metro areas and U.S. territories:
  - 7.6 million N95 respirators
  - 14.3 million surgical/face masks
  - 2.4 million face shields
  - 720 ventilators
  - 1.9 million gowns
  - 8,500 coveralls
  - 12.4 million gloves
FAMILIES FIRST
COVID-19 CONSTITUENT SERVICE RESOURCES TOOLKIT
INTRODUCTION

Our nation is facing one of the gravest health and economic emergencies in over 100 years. The coronavirus pandemic has had a deep impact on every aspect of American life — and bold action is required to address the health emergency, mitigate the economic damage and provide for a strong recovery.

Since the beginning of the epidemic, House Democrats have focused on ensuring our nation’s response puts workers and families first: their health, their wages and their well-being.

We have already passed and signed into law three sweeping pieces of legislation:

- The Coronavirus Preparedness and Response Supplemental Appropriations Act
- The Families First Coronavirus Response Act

Together, these laws dramatically expand critical financial lifelines for families, establish new benefits and protections for workers, create new tools for small businesses to meet payroll and other expenses, and provide relief for students and schools.

This Families First Coronavirus Constituent Service Resource Toolkit will help you understand all the benefits that are available to you and your community — and how to access them.
INDIVIDUALS & FAMILIES

UNEMPLOYMENT INSURANCE

• More laid-off and furloughed workers than ever before (including those new to the job market) will be eligible for Unemployment Insurance and will see an additional $600 per week to match the average paycheck for up to 4 months of benefits. These benefits will be available immediately.
• Residents seeking more information about UI benefits should contact the state unemployment insurance program. For a list of unemployment offices by state please click here.

ADDITIONAL RESOURCE:
• Committee on Ways & Means fact sheet & FAQ on unemployment compensation

DIRECT PAYMENTS TO INDIVIDUALS & THEIR FAMILIES

• Individuals making up to $75,000 ($150,000 for married workers) will receive payments of $1,200 with an additional $500 payment per minor child. The payments decrease ratably and stop altogether for single workers making more than $99,000 ($198,000 for married workers and $218,000 for a family of four.)
• These payments will be issued by the IRS via direct deposit and will be based on 2019 or 2018 tax return or 2019 Social Security statement.
• If someone has not filed a tax return in 2018 or 2019 and does not receive Social Security benefits, the IRS recommends filing a 2018 return to receive payment. If the IRS does not have the taxpayer’s bank account information, the taxpayer should look for a letter from the IRS detailing how to receive their payment.
• If you receive Social Security, retirement or other social safety net benefits, you may still qualify for direct payments. These payments will not be taxable nor represent “resources” for program eligibility purposes. Click here for more information from the IRS.

ADDITIONAL RESOURCES:
• Committee on Ways & Means fact sheet & FAQ on direct payments
• Committee on Ways & Means FAQ on Social Security and direct payments
FOOD ASSISTANCE

• Supplemental Nutrition Assistance Program (SNAP), more commonly known as food stamps, ensures that Americans receive the food they need, especially if they are newly unemployed. Congress has invested in SNAP in the last three bills to help Americans put food on the table during this crisis.

  • In order to apply for SNAP, contact your state SNAP office or the U.S. Department of Agriculture’s Food & Nutrition Services regional offices near you.

  ADDITIONAL RESOURCE:
  • Committee on House Agriculture Fact Sheet and FAQs on anti-hunger programs

• The Special Supplemental Nutrition Program for Women Infants and Children (WIC) provides access to nutritious foods to low-income pregnant women or mothers. To see if you are eligible for WIC benefits click here. To learn more about how to apply for WIC click here. To learn about WIC in your state, click here.

  ADDITIONAL RESOURCE:
  • U.S. Department of Agriculture’s Coronavirus Nutrition Response

FOOD BANKS

• Congress has now secured $850 million in emergency funding for The Emergency Food Assistance Program (TEFAP) to help food banks face increased utilization and demand in countless communities across the country due to the coronavirus. Click here for your state contacts or find a local food bank near you.

  • To find food assistance near you, call the USDA National Hunger Hotline 1-866-3-HUNGRY/1-877-8-HAMBRE

HOMEOWNER & RENTERS PROTECTIONS

• Mortgage Forbearance: Homeowners with FHA, USDA, VA, or Section 184 or 184A mortgages (for members of federally-recognized tribes) and those with mortgages backed by Fannie Mae or Freddie Mac have the right to request forbearance on their payments for up to 6 months, with a possible extension for another 6 months without fees, penalties, or extra interest. Homeowners should contact their mortgage servicing company directly.
• **Eviction Protections:** Renters residing in public or assisted housing, or in a home or apartment whose owner has a federally-backed mortgage, and who are unable to pay their rent, are protected from eviction for 4 months. Property owners are also prohibited from issuing a 30-day notice to a tenant to vacate a property until after the 4-month moratorium ends. This protection covers properties that receive federal subsidies such as public housing, Section 8 assistance, USDA rural housing programs, and federally-issued or guaranteed mortgages. **Renters whose landlord is not abiding by the moratorium should contact the relevant federal agency that administers their housing program or their local Legal Aid office.**

**ENERGY ASSISTANCE FOR LOW INCOME FAMILIES**

• This legislative package includes $900 million to help low income Americans and their families heat and cool their homes. **To learn more about the Low Income Home Energy Assistance Program (LIHEAP) in your state, click here.**

**EMERGENCY PAID LEAVE**

• Many workers in America currently have no paid leave and are being forced to choose between their paycheck, their health, and the health of the people around them.

• The emergency paid leave provisions passed by Congress and signed into law by the President are a critical step toward protecting families’ financial security and mitigating the spread of the coronavirus.

Below is information on eligibility for emergency paid sick leave and paid family leave.

**ADDITIONAL RESOURCES:**

• Committee on Education and Labor Fact Sheet: Who is Eligible for Leave link
• U.S. Department of Labor Fact Sheet for Employees
• U.S. Department of Labor Fact Sheet for Employers
• U.S. Department of Labor Questions and Answers
• U.S. Department of Labor poster for federal workers and one for all other employees
• U.S. Department of Labor questions & answers document about employer posting requirements, as well as a Field Assistance Bulletin describing the 30-day non-enforcement policy.
• Treasury, IRS & Department of Labor Announcement link.
SMALL BUSINESSES

SMALL BUSINESS FORGIVABLE LOANS AND GRANTS

• Congress secured $350 billion in forgivable loans and $10 billion in grants to small businesses, tribal business concerns, and certain nonprofits.
• Loans through a new SBA 7(a) Paycheck Protection Program can be forgiven when used for payroll costs (including paid leave, health care, and other costs) to retain workers, and other expenses such as rent, mortgage interest, and utilities. Independent contractors, sole-proprietors, and other self-employed persons are eligible for these loans.
• Small businesses can also apply for up to $10,000 in grants to retain workers and pay for debt obligations.
• Small businesses, tribal business concerns, 501(c)(3) nonprofits, and 501(c)(19) veterans organizations in your district should contact their lender and the Small Business Administration office directly. For a list of SBA offices by state with contact information please click click here.

ADDITIONAL RESOURCE:

• Committee on Small Business fact sheet & FAQ on provisions in the CARES Act

PAID SICK AND FAMILY LEAVE TAX CREDIT

• Employers who provide required leave to their employees and who employ less than 500 employees are eligible for a tax credit to offset the costs of such leave. This tax relief will be provided against quarterly payroll taxes (those paid in connection the Form 941). For additional guidance, please refer to the IRS’s website.

ADDITIONAL RESOURCES:

• Small Business Owner’s Guide to the CARES Act
• Committee on Small Business: SBA State and Regional Lenders
• Lead Small Business Development Centers (SBDCs) by State or Region
• Women’s Business Centers Master Contact List
• Committee on Small Business: The CARES Act for Small Businesses Flow Chart
Included in the bill is a fund administered by Secretary Mnuchin designed to provide low-interest bank financing to medium-sized businesses and nonprofits with 500 to 10,000 employees.

As of now, we do not have information about the protocols for the administration of this fund. As soon as we have this information we will provide it to you.

*This toolkit will be updated with new information as we receive it.*
STUDENT LOAN RELIEF FOR BORROWERS

- If you have student loan debt, Congress secured **several options** outlined below for borrowers that help provide relief through September 30, 2020. During this period, a borrower will be able to:
  - Pause payments for federal student loan borrowers who have Direct Loans and Federal Family Education Loan (FFEL), which means these borrowers will not be required to make any payments toward outstanding interest or principal balance.
  - Suspend interest accrual for such loans so that these balances don't accrue.
  - Avoid forced collections such as garnishment of wages, tax refunds, & Social Security benefits.
  - Halt negative credit reporting.
  - Ensure a borrower continues to receive credit toward Public Service Loan Forgiveness, Income-Driven Repayment forgiveness, and loan rehabilitation.
  - **For additional guidance on how to apply and learn about next steps as this critical relief becomes available, please refer to the U.S. Department of Education website.**

ADDITIONAL RESOURCE:
- [Student Aid FAQ for COVID-19](#)

SCHOOL MEALS

- As more schools close due to coronavirus, Congress has provided emergency funding for Child Nutrition Programs to ensure students can still receive their free or reduced-price school meals during this time. **To learn more, [click here](#) to learn more about your state is doing during this time.**

ADDITIONAL RESOURCE:
- [Committee on Education & Labor FAQs on school meals](#)

STABILIZATION FUNDING FOR EDUCATION

- Congress secured $30.75 billion in funding for school districts, states and higher education institutions to ensure state resources and investments are not diverted from life-long learning.

For additional guidance on how to apply and learn about next steps as this critical relief becomes available, please refer to the U.S. Department of Education website.
• **Indian Health Service:** Congress secured over $1 billion in critically needed resources to the Indian Health Service (IHS). Information on the federal response in Indian Country can be found on the IHS website.

• **Coronavirus Relief Fund:** Democrats secured an $8 billion relief fund at the Department of Treasury to assist tribes with costs incurred in the response to the coronavirus pandemic. For additional guidance on how to apply and learn about next steps as this critical relief becomes available, please refer to the U.S. Department of Treasury website.

• **Tribal Governance:** The legislative package provides $453 million to the Bureau of Indian Affairs (BIA) for essential tribal governmental and to aid individual Native Americans. For resources and information on school closures, please visit the BIA website here.

• **Housing:** This legislative package provided $300 million for programs within the Department of Housing and Urban Development’s Office of Native American Programs. Resources can be found here.

• **Small Business:** The legislative package makes tribal business concerns eligible for SBA loans of up to $10 million and SBA grants of up to $10,000 for payroll costs to retain workers (including paid leave, health care, and other costs), and other expenses such as rent, mortgage interest, and utilities.

• **Unemployment Benefit Costs:** Congress is also allowing for tribes to be reimbursed for one-half of incurred unemployment benefit costs through December 31, 2020.

**ADDITIONAL RESOURCES:**

- Natural Resources Committee Coronavirus Resource Center, which includes coronavirus tribal funding information
- Appropriations Committee fact sheet on CARES Act investments to protect the health, economic security and well-being of Native Americans
• Congress provided robust emergency funding to ensure the Department of Veterans Affairs (VA) has the equipment, tests, and support services – including setting up temporary care sites, mobile treatment centers and increasing telehealth visits to allow more veterans to get care at home – necessary to provide veterans with the additional care they need. For further guidance as this funding and initiatives are implemented, please refer to the U.S. Department of Veterans Affairs website.

**ADDITIONAL RESOURCES:**

- Additional Resource: [VA FAQ on COVID-19](#)
- Additional Resource: [List of all VA Medical Centers](#)
- Additional Resource: Veterans Crisis Line 1-800-273-8255