

From NHeLP's California Office For Advocates Everywhere

Lessons from California

EXPANDING FULL-SCOPE MEDI-CAL TO ALL CHILDREN May 2016

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THE ISSUE:

Even with robust a Medi-Cal program for children, almost 5% of California's children remained uninsured. In September 2015, California passed a law to extend full-scope Medi-Cal to all children under the age of 19 whose family income is under 266% of the federal poverty level. According to some estimates, 170,000 undocumented children would be eligible under SB 75 approximately 120,000 were in restricted-scope (also known as "emergency") Medi-Cal and another 50,000 children were eligible but not enrolled. The challenge then remained how to increase outreach and education to encourage participation in the expanded benefits.

ADDITIONAL RESOURCES

Health4AllKids website

Materials for Community Outreach

Best Practices for Working with Immigrant **Families**

DHCS SB 75 Website

WCLP Practice Tip

STRATEGY AND ACTIONS:

NHeLP and several partner organizations worked closely with the State Department of Health Care Services (DHCS) and community-based organizations on three key areas of SB 75 implementation: language access, communication to eligible children, and public outreach and education. Although DHCS had committed to translating many of its communications to eligible children, NHeLP and eight partner organizations successfully lobbied to have the initial letter to children translated into all of the Medi-Cal threshold languages. Second, NHeLP and several other key stakeholders met bi-weekly with DHCS in an immigration workgroup to discuss SB 75 policies, implementation, and communication to beneficiaries. Together, the workgroup developed informational letters and FAQs designed to explain to eligible families the process and benefits of acquiring full-scope Medi-Cal. Finally, NHeLP and many partner organizations created a toolkit for community advocates to better understand key facts, how to apply, how to select a managed care plan, and more. Over 500 people participated in the advocacy webinar that focused on eligibility, enrollment, and outreach. We also held a virtual townhall to address some of the many questions community members raised. NHeLP also participated in user testing the SB 75 eligibility logic programmed into the state eligibility computer system, CalHEERS, to ensure that immigration status for children under 19 was not a barrier to full-scope Medi-Cal eligibility determinations. On May 16, DHCS successfully launched SB 75 implementation (with retroactive eligibility to May 1) and started the transition of children from restricted scope to full-scope Medi-Cal. Advocates from other states should consider this successful effort to expand health coverage for all children who remain uninsured, regardless of their immigration status.